

## A Kinked-Demand Theory of Price Rigidity

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### ABSTRACT

I provide a microfounded theory for one of the oldest, but so far informal, explanations of price rigidity: the kinked demand curve theory. Assuming that some customers observe at no cost only the price of the store they happen to be at gives rise to a kink in firms' demand curves: a price increase above the market price repels more customers than a price decrease attracts. The kink in turn makes a range of prices consistent with equilibrium, but a selection criterion that captures firms' reluctance to be the first to change prices---the adaptive rational-expectations criterion---selects a unique equilibrium where prices stay constant for a long time. The kinked-demand theory is consistent with price-setters' account of price rigidity as arising from the customer's---not the firm's---side, and their account of their reluctance to make the first step in changing prices. The kinked-demand theory can be tested against menu-cost models in micro data: it predicts that prices should be more likely to change if they have recently changed, and that prices should be more flexible in markets where customers can more easily compare prices. At the macro level, the kinked-demand theory induces a trade-off between output and inflation that substantially differs from prominent theories of sticky prices: the Phillips curve is strongly convex but does not contain any (present or past) expectations of inflation, and is non-vertical in the long-run.

**Keywords:** Kinked demand; Sticky prices; Coordination failures; Phillips curve

**JEL classification:** E31, E32

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## NON-TECHNICAL SUMMARY

Why are prices sticky? Most monetary macro models, such as menu-cost models and models of producers' inattention, have looked for a rationale for price rigidities on the firm's side. But firm-side models of price rigidity face an empirical challenge: surveys of price-setters repeatedly point instead at the customer's side as the source of price rigidity. When asked "why they don't change their prices more frequently than that", a majority of price-setters surveyed by Blinder et al. (1998) stress their fear of "antagonizing customers". The answer is vague. But price-setters seem to be telling us they charge a fixed price not because their desired price is too costly to implement or too difficult to learn about, but because their desired price itself is sticky. They point at customers' reaction to price changes: demand curves.

One of the oldest, and at a time leading, theories of price rigidity precisely locates the source of price rigidity on the customer's side: the kinked demand curve theory, dating back to Hall and Hitch (1939) and Sweezy (1939). A likely reason for its lesser popularity today, the theory lacks the microfoundations of its firm-side counterparts. As a result, its internal consistency, and the key assumptions that distinguish it from the benchmark models of consumer demand, have remained open questions. I provide microfoundations—optimizing behaviors, standard equilibrium concepts and rational expectations—for the old informal argument for price rigidity of the kinked-demand curve.

The theory rests on two pillars. First, I show that relaxing a single assumption on customers in a model of imperfect competition gives rise to a kink in firms' demands: that all customers are equally informed on all prices charged by firms within a market. When instead some customers observe at no cost only the price at the firm they happen to be at, firms' demands become kinked: a firm loses more customers by increasing its price above the market price than it gains by decreasing it below. The kink in itself leads not to price rigidity but price multiplicity. Second, thus, is an equilibrium selection criterion. Surveys of price-setters are again informative on how an equilibrium is selected in practice: the argument for sticky prices that price-setters rank most positively is their reluctance to be the first to raise prices in the market. I introduce a new equilibrium selection criterion---adaptive rational expectations---that captures this idea. Adaptive rational expectations select an equilibrium where prices are sticky, turning the theory into a theory of price rigidity.

I show that the kinked-demand theory gives a substantially different account of the output/inflation trade-off. The Phillips curve of the kinked-demand theory is strongly convex but does not contain any inflation expectations shifters. The strong convexity limits the extent to which inflation can increase output despite the absence of expectation shifters. The absence of expectations shifters implies that disinflation remains costly even when the change in monetary policy is not only credible but also widely known, and has for corollary the absence of an inflation bias for monetary policy. The convexity also explains the flattening of the Phillips curve since the early 1980s, the missing disinflation in the US during the Great Recession, and the missing inflation in the Euro Area since 2013. Because it contains no expectation shifters, the kinked-demand theory predicts that the trade-off between output and inflation persists in the long-run: the long-run Phillips curve is non-vertical.

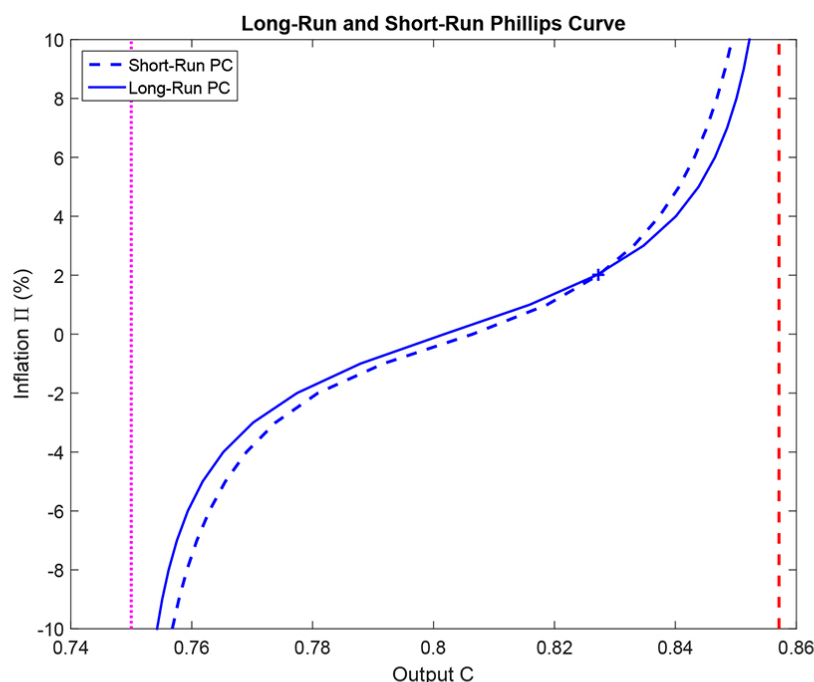


Figure 8: Long-run Phillips curve, superimposed on the short-run Phillips curve. The vertical lines are the bounds on output derived in section 3. The cross corresponds to the  $\mu = 2\%$  steady-state.

## Une théorie de rigidité des prix à demande coudée

### RÉSUMÉ

Je présente une théorie microfondée d'une des explications de la rigidité des prix les plus anciennes, mais jusqu'à présent informelle : la théorie de la demande coudée. L'hypothèse que certains consommateurs observent sans coût uniquement le prix du magasin où ils se trouvent donne lieu à un coude dans la courbe de demande des entreprises : une hausse de prix au-dessus du prix de marché repousse plus de clients qu'une baisse de prix n'en attire. Le coude rend tout un continuum de prix possibles à l'équilibre, mais un critère de sélection qui capture la réticence d'une entreprise à être la première à changer son prix—le critère d'anticipations rationnelles adaptatives—sélectionne un unique équilibre où les prix restent durablement inchangés. La théorie de la demande coudée est en accord avec la perception des entreprises que la rigidité des prix provient d'une friction du côté des consommateurs—et non du côté des entreprises—et de leur réticence à faire le premier pas pour changer de prix. La théorie de la demande coudée peut être testée contre un modèle de coût de menu dans les données microéconomiques : elle prédit qu'un changement de prix est d'autant plus probable qu'un changement de prix a eu lieu récemment, et que les prix sont plus flexibles sur les marchés où les consommateurs peuvent plus facilement comparer les prix. Au niveau macroéconomique, la théorie de la demande coudée induit un trade-off entre activité et inflation qui diffère substantiellement des théories de rigidités de prix usuelles : la courbe de Phillips est fortement convexe mais ne contient aucune anticipation (passée ou présente) d'inflation, et est non-verticale à long-terme.

**Mots-clés :** Demande coudée ; rigidité des prix ; échec de coordination; courbe de Phillips

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# Introduction

Why are prices sticky? Most monetary macro models—when they do not *assume* that firms cannot change their prices for a number of periods—have looked for a rationale for price rigidities on the firm’s side. Menu-cost models assume that a firm can calculate its desired price for free, but adjusts its posted price to its desired level at a cost.<sup>1</sup> Models of producers’ inattention assume that a firm can adjust its posted price for free, but uncovers its desired price at a cost.<sup>2</sup> Both classes of models face a theoretical difficulty: if prices do not adjust, quantities must. Menu-cost models need to assume that quantity adjustment-costs (hiring costs) are less important than price adjustment-costs, while models of producers’ inattention need to assume that firms do not notice that they produce and hire more.

But firm-side models of price rigidity also face an empirical challenge: surveys of price-setters repeatedly point instead at the customer’s side as the source of price rigidity.<sup>3</sup> When asked “*why they don’t change their prices more frequently than that*”, a majority of price-setters surveyed by Blinder et al. (1998) stress their fear of “*antagonizing customers*”. The answer is vague.<sup>4</sup> But price-setters seem to be telling us they charge a fixed price not because their desired price is too costly to implement or too difficult to learn about, but because their desired price itself is sticky. They point at customers’ reaction to price changes: demand curves.

A persistent, if less prominent, literature in monetary economics has sought a rationale for price rigidity on the customer’s side, appealing to ideas of implicit contracts and fairness, customer-base markets, or customers’ search. A likely reason for their lesser popularity, customer-side arguments for price rigidity often lack the microfoundations of their firm-side counterparts. As a result, their internal consistency, and the key assumptions that distinguish them from the benchmark models of consumer demand, have remained open questions. This is in particular true of one of the oldest, and at a time leading, theories of price rigidity: the kinked demand curve theory, dating back to Hall and Hitch (1939) and Sweezy (1939).<sup>5</sup>

I provide microfoundations—optimizing behaviors, standard equilibrium concepts and rational expectations—for the old informal argument for price rigidity of the kinked-demand curve. The theory rests on two pillars. First, I show that relaxing a single assumption on customers in a model of imperfect competition gives rise to a kink in firms’ demands: that all customers are equally informed on all prices charged by firms within a mar-

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<sup>1</sup>Menu-cost models include Caplin and Spulber (1987); Caballero and Engel (1991, 1993) for a monotonic increase in nominal spending and one-sided (S,s)-policies, and Caplin and Leahy (1991, 1997) for a symmetric nominal spending process and two-sided (S,s)-policies. Danziger (1999); Dotsey et al. (1999); Danziger and King (2005); Golosov and Lucas (2007); Nakamura and Steinsson (2010); Midrigan (2011) consider operational DSGE versions of the menu-cost model.

<sup>2</sup>The renewed interest in models of producers’ inattention was kindled by Mankiw and Reis (2002)’s model of delayed information and Woodford (2003a)’s model of partial information. The subsequent literature has endogenized the information structure by modeling the information choice, as in Reis (2006); Woodford (2009); Mackowiak and Wiederholt (2009). Alvarez et al. (2011) combine observation and menu costs.

<sup>3</sup>See Blinder (1991) and Blinder et al. (1998) for the United-States, Fabiani et al. (2006, 2007) for the eurozone, Hall et al. (1997) and Greenslade and Parker (2012) for the United Kingdom, Amirault et al. (2004) for Canada, and Apel et al. (2005) for Sweden.

<sup>4</sup>One could interpret price-setters’ answer as simply referring to the price-elasticity of demand: when prices increase, customers are antagonized, so they leave and demand falls. This is the puzzle: standard models of either perfect or imperfect competition very much incorporate elastic demand curves. Yet they predict prices should be flexible.

<sup>5</sup>On the history of the kinked-demand curve theory, see Reid (1981) and Stigler (1978).

ket. When instead some customers observe at no cost only the price at the firm they happen to be at, firms' demands become kinked: a firm loses more customers by increasing its price above the market price than it gains by decreasing it below. The kink in itself leads not to price rigidity but price multiplicity. Second, thus, is an equilibrium selection criterion. Surveys of price-setters are again informative on how an equilibrium is selected in practice: the argument for sticky prices that price-setters rank most positively is their reluctance to be the first to raise prices in the market. I introduce a new equilibrium selection criterion—adaptive rational expectations—that captures this idea. Adaptive rational expectations select an equilibrium where prices are sticky, turning the theory into a theory of price rigidity. Although imperfect competition alone does not account for price rigidity, it does when coupled with customers' asymmetric information on prices, and firms' reluctance to make the first step. It does so though firms face no physical or cognitive constraint on changing prices, though firms have perfect information on all shocks, and though no agent is subject to money illusion. Instead, the kinked-demand theory sees price rigidity as a pure coordination failure.

To isolate the key assumptions responsible for flexible or sticky prices, I proceed by step-by-step departures from the benchmark model of price-setting under imperfect competition: monopolistic competition in face of the consumption aggregator of a representative agent.<sup>6</sup> There, demand is elastic at the intensive margin only—when prices increase, customers can buy fewer goods. My first departure is to consider instead a switching-cost model where demand is also elastic at the extensive margin—when prices increase, customers can leave to competitors (section 2). I introduce the extensive margin of demand in a way that preserves the tractability of the benchmark model: the only difference is that the elasticity of demand is now the sum of the elasticities at the intensive and extensive margins. The introduction of the extensive margin in itself does not make prices sticky: I show that when customers (and firms) have perfect information, prices are flexible and the classical dichotomy holds.

Yet, the new framework allows me to consider alternative assumptions on the information available to customers. I relax the assumption that all customers know all prices in a market. Instead, I assume that a fraction of them observe at no cost only the price at the firm they happen to be at, and need to first move to a competitor to observe its price (section 3). Customers are not subject to money illusion however: they all have perfect information on the distribution of prices in all markets, and therefore on the price level. This single assumption gives rise to a kink in a firm's demand curve, located at the market price: all customers at the firm notice and react to a price increase, but only a fraction of customers at other firms notice and react to a price decrease. This provides microfoundations for the informal theory of the kinked-demand curve first propounded by Sweezy (1939) and Hall and Hitch (1939), especially the versions of the argument relating the existence of the kink to information asymmetries (Scitovsky (1978); Stiglitz (1979); Woglom (1982)).<sup>7</sup> As conjectured by Woglom (1982) however, the implication of the kink is not price rigidity. Instead, it is price multiplicity: a whole range of equilibrium prices are possible in a given market, and the indeterminacy

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<sup>6</sup>This benchmark is spelled out for instance in section 1.1 of chapter 3 of Woodford (2003b).

<sup>7</sup>In Hall and Hitch (1939)'s and Sweezy (1939)'s initial formulation, the kink is argued to come instead from competitors' (real or imagined) reactions to price changes: competitors are feared to react more to a price decrease than to a price increase.

translates into an indeterminacy at the macro level. The possible equilibrium prices are all higher or equal to the full-information price. The competitive force that drives prices down under full-information—the incentive to attract new customers with lower prices—is no longer effective.

The multiplicity is a fragile theoretical feature however. The root of multiplicity is the same as in menu-cost models: strategic complementarities. If all storekeepers wake up one morning expecting everyone else to switch to a new price, then it is in every storekeeper’s interest to follow the herd. Such an extent of coordination seems unrealistic, and does not fit with the perception of practitioners. Instead, the responses of price-setters to surveys are strongly indicative of the way an equilibrium is selected in practice: they report most frequently as the reason why they keep their prices fixed their reluctance to be the first to raise prices in the market. To capture this reluctance to make the first step, I define a new equilibrium selection criterion: I assume price-setters start each period using yesterday’s price as their initial guess for what the market price will be today, deduce all firms’ best response to this price, and iterate until the guessed price is the best-response price. Firms’ mental process is adaptive, but expectations are ultimately always rational: I call such equilibria adaptive rational-expectations equilibria. I show that there exists a unique adaptive rational-expectations equilibrium. In it, a firm’s pricing function features an inaction region: prices are sticky (section 4).

Menu-cost models too predict infrequent price changes. Does the kinked-demand theory make predictions that distinguishes it from menu-cost models? I stress two micro-level predictions that set the theory apart and make it testable (section 5). I restrict to predictions that are robust to the assumption on the process for costs, so I venture away from statistics such as the frequency and size of price changes, which are the joint product of a theory and a process for costs. First, the kinked-demand theory predicts that prices should be more likely to change if they have recently changed: hazard functions should be decreasing at first. Second, it predicts that prices should be more flexible in markets where customers can more easily compare prices. I find evidence of both in the empirical literature.

Turning from the micro to the macro, I show that the kinked-demand theory has novel implications for monetary policy (section 6). First, the Phillips curve of the kinked-demand theory is strongly convex but does not contain any inflation expectations shifters. The strong convexity limits the extent to which inflation can increase output despite the absence of expectation shifters. The absence of expectations shifters implies that disinflation remains costly even when the change in monetary policy is not only credible but also widely known. The convexity also explains the flattening of the Phillips curve since the early 1980s, and the missing disinflation during the Great Recession. Second, the kinked-demand theory predicts a long-run trade-off between output and inflation: the long-run Phillips curve is non-vertical. Third, in the kinked-demand theory relative price changes such as oil price shocks shift the Phillips curve up, and monetary policy can undo these inflationary pressures only at the cost of a decrease in output. Fourth, the kinked-demand theory, despite being a model of state-dependent pricing, predicts long-lasting real effects of monetary shocks, if anything even longer-lived than in a comparable Calvo model. It shows that the often short-lived effects of

monetary shocks found in menu-cost models are no feature of state-dependent pricing per se: endogenizing the changing response of price-setting to a changing environment needs not write down the extent of monetary non-neutrality.

## 1 Literature review

This paper is not the first one to look for a rationale for price rigidity on the customer’s side. Several strands of the literature have considered reasons why customers may behave differently than the canonical model of demand predicts. Although these papers differ enough to be classified into different subliterations, they often start from the same desire to reconcile demand theory with the perception of practitioners. As such, they can be seen as various attempts to rationalize a common idea. (Because many of these papers lack microfoundations, whether they tell the exact same story is ultimately subjective.) Since the present paper certainly belongs to the same effort, I contrast the different models with the present rationalization. If the single assumption of customers’ asymmetric information is enough to give a theory of demand that makes prices sticky, what assumptions are *not* necessary?

Several papers appeal to the ideas of fairness or implicit norms to justify price rigidity. Okun (1981) suggests firms do not change their prices so often because they have “*implicit contracts*” with their customers not to take advantage of them by raising prices when demand is high. Whether Okun’s contracts are meant to be enforced by reputation concerns or constitute social norms is unclear. Other authors like Kahneman et al. (1986), Rotemberg (2005), and Eyster et al. (2015) make a more explicit appeal to the notion of fairness. I show that a customer-side theory of price rigidity needs not arise from concerns about fairness. I derive firms’ incentives not to vary prices using standard preferences and equilibrium concepts.

Following Phelps and Winter (1970), customer-base models consider markets where firms and customers interact repeatedly. If customers learn slowly about prices charged by different competitors, Phelps and Winter conjecture, customers should flow only slowly from expensive to cheap stores. Current prices should thus have little impact on demand today, but much on demand tomorrow, providing incentives for firms not to adjust their prices to short-term variations in costs. A main challenge in modeling the intuition behind customer-base markets is to keep track of the dynamics of market shares. Ravn et al. (2006) find an ingenious way to circumvent the aggregation problem by keeping demand elastic at the intensive margin—not the extensive margin—and basing firms’ market-share concerns on customers’ building habits in their goods—not on the slow diffusion of information. Soderberg (2011) also dispenses with the extensive margin of demand, but returns to an informational interpretation of a customer-base by having the representative agent only occasionally reoptimizing its allocation of consumption. These microfounded models do not produce sticky prices however. An exception is Nakamura and Steinsson (2011) who show in a customer-base model based on habits formation that price rigidity is one (of many) possible equilibrium outcome because it allows firms to commit not to price-gouge their customers. Their model may be seen as a rationalization of the

fairness argument.

The model of this paper shares with the customer-base literature the focus of its early papers on the extensive margin of demand and on customers' imperfect information. In contrast however, I do not emphasize the intertemporal considerations associated to a customer-base: although in the model a customer starts a period attached to one firm and can switch to another only by incurring a cost, I assume the customer is randomly reassigned to a new firm in the next period. Thus, although the model is a switching-cost model (Klemperer (1987); Farrell and Klemperer (2007)), it may well not deserve the name of a customer-base model.<sup>8</sup> The abstraction from the dynamics of firms' market-shares is intentional: it stresses that the rationale for price rigidity presented in this paper does not rely on firms' forward-looking considerations on the evolution of their customer-bases.

Another literature the paper connects to is the good-market search literature. The connection is different. The kinked-demand papers of Stiglitz (1979) and Woglom (1982) appealed to customer search to postulate a kink. Yet, the microfounded customer-search literature seldom addressed the question of price rigidity, and focused instead on other issues, first of which the possibility of price dispersion in equilibrium.<sup>9</sup> At any rate, the microfounded papers show no kink in demand.<sup>10</sup> This raises two questions. Is the present kinked-demand model a search model? If so, how come it is the only one to find kinked demand curves?

Both questions are best answered through a concrete search model, so I take on them in a companion paper, Dupraz (2016). Here, I jump to the bottom lines. On the first question: the present model is not an explicit search model, but the kind of markets it seeks to capture can be seen as including markets with search. The model shows that two departures from the benchmark theory of consumer demand are enough to generate kinked demand curves: an extensive margin of demand, and asymmetrically informed customers. Because a search model fulfills both requirements, the argument for a kink applies to a search model. The companion paper shows this more concretely by re-deriving the argument of the present paper within an explicit search model. So, to the second question: search models did not find a kink in demand because most assumed search costs to be the same for all customers. When search costs are the same for all

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<sup>8</sup>Kleshchelski and Vincent (2009) argue that switching costs can bring the pass-through between costs and prices below one-for-one. In contrast, in the model of this paper, switching costs alone do not account for price rigidity. Only with information asymmetries—absent in their paper—do they generate sticky prices, in the strong sense of no pass-through at all for extended periods of time.

<sup>9</sup>See McMillan and Rothschild (1994) for a survey of the search literature. A small branch of the search literature—the Bayesian search models of Benabou and Gertner (1993); Fishman (1996); Dana (1994)—does address monetary issues. However, the mechanism these models focus on does not go through a kink in demand: the Bayesian search literature considers the inference that a customer can make from one firm's price on the distribution of prices in the market. Benabou and Gertner (1993) study how inflation can increase customers' search, and therefore competition in the market. Dana (1994) shows that the price level is less responsive to cost changes than under customers' full information. Fishman (1996) shows that cost shocks have different short-term and long-run effects on prices. Independently of the Bayesian search literature, and still distinct from the kinked-demand curve, Head et al. (2012) make the case that in a search model with price dispersion, the unique equilibrium distribution of prices can be implemented through several pricing policies by individual firms, some of which consist in keeping prices fixed for many periods. Paciello et al. (2016) model a customer market within an explicit search framework with heterogeneity in firms' productivity, and show that the pass-through from costs to prices is incomplete and heterogeneous.

<sup>10</sup>Stiglitz (1987) claims to prove the existence of a kink. However, as Stahl (1989) notes: “[Stiglitz] makes the dubious assumption that consumers can “see” deviations by stores before they actually search. This departure from the notion of an NE is crucial to [his] results.” Whether the assumption is considered dubious or not, it rules out in any case the mechanism that drives the kink in the present paper: that some customers do not notice firms' price decreases. The same remark applies to Braverman (1980) (who is not interested in price rigidity).



customers, firms face discontinuous demand curves. If instead search costs are both continuously distributed among customers and with a positive density at zero—as switching costs are in the framework of the present paper—then demand curves are kinked. In other words, the kink in demand in search models has been hidden by the discontinuity in demand arising from the particular assumption of homogeneous search costs.

Some papers have tackled the issue of providing microfoundations for the theory of the kinked-demand curve. However, they microfound different arguments for the kink. Maskin and Tirole (1988) analyze the Markov-perfect equilibrium of a dynamic price-competition model where firms take turns choosing prices. They show that some equilibria are reminiscent of the kinked-demand theory because a price decrease triggers a price war while competitors do not react to a price increase. As such, Maskin and Tirole microfound Hall and Hitch (1939)'s and Sweezy (1939)'s argument for a kink in demand. They do not address the question of the responsiveness of prices to changing costs: costs do not fluctuate in their model. Mongey (2017) considers such a dynamic duopoly game within a monetary general equilibrium in which firms face explicit menu costs. He finds that this market structure doubles the output response to monetary shocks compared to the case where a firm is atomistic within its market and does not internalize the response of competitor to its price change. Heidhues and Koszegi (2008)—see also the cover version by Spiegler (2012)—generate kinked demand curves by assuming that consumers are loss averse relative to some expectation they have formed on the price. The present paper shares with this branch of the behavioral IO literature its focus on reference dependence in pricing, but differs in rooting it not in consumers' loss aversion but in firms' reluctance to make the first step—a coordination failure. In a recent paper, Ilut et al. (2015) propose a theory of price rigidity that arises through a kink in the *perceived* demand curve of firms: a combination of Knightian uncertainty and non-parametric learning generates a kink in the expected demand of a firm at the price it previously charged, because the firm fears the worst if it changes its price. Yet demand is in reality smooth. In contrast, I show that demand is *effectively* kinked when some customers are asymmetrically informed on prices. Firms perceive demand to be kinked because it is.

Although the kinked-demand theory receded from monetary macroeconomics in the 1970's, Kimball (1995) reintroduced a modified version in the 1990's: quasi-kinked demand curves. Quasi-kinked demand curves—which Kimball postulates—capture the same general intuition as kinked-demand curves: firms lose more customers by raising their prices above the market price than they gain by lowering them below. But the kink of a quasi-kinked demand curve is smoothed-out. This matters: quasi-kinked demand curves do not produce price rigidity. Instead, Kimball shows that they amplify existing sources of price rigidity by increasing strategic complementarities. In addition, quasi-kinked demand curves are subject to Klenow and Willis (2016)'s critique against the reliance on strategic complementarities to amplify monetary non-neutrality. I show that the kinked-demand theory does not face the Klenow-Willis critique. Guren (2016) finds evidence of quasi-kinked, concave, demand curves in the housing market, and introduces the assumption of concave demand curves within a search model of the housing market to explain house price momentum.

Dossche et al. (2010) find similar evidence for quasi-kinked demands in supermarket scanner data.<sup>11</sup> Levin and Yun (2008) consider a search model that produces quasi-kinked demand curves. The model of this papers produces an unadulterated kink, and therefore a basis for price rigidity.

Finally, other recent papers tackle the issue of price rigidity and consumers' imperfect information through different mechanisms. Matejka (2011) considers the information choice of rationally-inattentive costumers and shows it can make fixed prices appealing to price-setters. The mechanism Matejka investigates relies on customers' aversion to variations in their consumption of the numeraire. L'Huillier (2015) considers a monopolist facing consumers who are uninformed about the level of inflation. He shows that the monopolist can benefit from charging a fixed price in order not to tip off customers about the inflation rate. Because L'Huillier's model (and Matejka's) considers a monopoly, it does not address the mechanism that I stress: the nature of competition when customers are unequally informed on all competitors' prices. On the producer's side, but through the channel that firms learn from their inputs' prices, Gaballo (2017) shows that a vanishingly small amount of heterogeneity can generate an equilibrium where prices are rigid because of the (endogenously) muted informativeness of prices on productivity.

## 2 The extensive margin of demand

In this section, I introduce a general-equilibrium set-up that distinguishes between the intensive and extensive margins in a firm's demand. I present the set-up absent any form of frictions—in particular all households and all firms have perfect information—and show that price flexibility and monetary neutrality hold in this case. This establishes the benchmark to which subsequent sections are compared.

The economy engages in the production of the continuum of goods  $i \in [0, 1]$  from an homogeneous labor input, each consumed by a continuum of households  $j \in [0, 1]$ . Good  $i$  is produced in sector  $i$ , by any of a continuum of firms  $k \in [0, 1]$ —each firm is designated by the double index  $i, k$ . Firms are price-setters; the labor market is competitive. Although customers are perfectly indifferent between all goods sold in market  $i$  once acquired, competition in market  $i$  is hindered by the existence of switching costs: each customer  $j$  is initially attached to one firm, knows of one firm he can switch to at a cost, and cannot shop at any other firm.

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<sup>11</sup>Such results can be seen as empirical support for the kinked-demand theory of the present paper too. There is a qualification however: interpreted literally, the model of the present paper does not predict that *actual* price changes should be met with asymmetric responses of demand. Indeed, kinked demand curves remain an off-equilibrium phenomenon: because demand curves are kinked if firms deviate, firms do not deviate, and in equilibrium—thus in the data—actual price increases and price decreases are met with the same changes in demand.

## 2.1 Households

All households  $j$  have the same intertemporal preferences over a continuum of goods  $i \in [0, 1]$  at each period, and labor at each period:

$$E_0 \sum_{t=0}^{\infty} \beta^t (\log(C_t^j) - L_t^j), \quad (1)$$

where  $L_t^j$  is hours worked and  $C_t^j$  is total consumption defined as the CES aggregator of the consumption of all goods  $i$ :

$$C_t^j = \left( \int_i (C_{t,i}^j)^{\frac{\theta-1}{\theta}} di \right)^{\frac{\theta}{\theta-1}}. \quad (2)$$

Household  $j$  starts a period  $t$  with nominal wealth  $B_t$  and has access to complete financial markets, where  $Q_{t,t+1}$  is the unique nominal stochastic discount factor. On each market  $i$  customer  $j$  is randomly assigned *at the beginning of each period  $t$*  to one firm  $A_i^j$ , to which he has free access. (Every day, he goes shopping and randomly bumps first into one shop.) In addition, customer  $j$  randomly draws a second firm  $B_i^j$ , to which he can switch only by incurring a cost. (He notices another shop, a few blocks down the street.) Finally, customer  $j$  has no access to other firms  $k$  on market  $i$ . His shopping decision on market  $i$  therefore reduces to whether to stay at  $A_i^j$ , or switch to  $B_i^j$ . The switching cost is expressed as a fraction of total consumption, and is proportional to the size of market  $di$ : it is  $\gamma_i^j di C_t^j$ , where the proportionality factor  $\gamma_i^j \geq 0$  is specific to both the customer and the market.

Once he has decided where to shop on all markets, household  $j$  faces a standard consumption problem taking as given prices  $(P_{t,i}^j)_i$ , where on a given market  $i$ ,  $P_{t,i}^j$  is either  $P_{t,i}^{B_i^j}$  or  $P_{t,i}^{A_i^j}$  depending on his switching decision. His flow budget constraint is then:

$$\int P_{t,i}^j C_{t,i}^j di + E_t(Q_{t,t+1} B_{t+1}^j) = W_t L_t^j + \Pi_t + B_t^j = I_t^j, \quad (3)$$

where  $W_t$  is the nominal wage,  $\Pi_t$  nominal profits coming from the ownership of firms—I assume the ownership of all firms is equally divided between all households—and  $I_t^j$  denotes total nominal incomes. (I assume that switching costs, although expressed in consumption equivalents, are incurred in effort and therefore do not show up in the budget constraint). In addition, a terminal constraint forbids household  $j$  to enter Ponzi-schemes.

Solve household  $j$ 's problem backward. After deciding where to shop,  $j$  consumes and works (and invests, but I won't use the optimal portfolio decisions) to maximize utility. The consumption/leisure trade-off sets:

$$C_t^j = \frac{W_t}{P_t^j}, \quad (4)$$

and demand for the individual good  $i$  takes the form:

$$C_{t,i}^j = \left( \frac{P_{t,i}^j}{P_t^j} \right)^{-\theta} C_t^j, \quad (5)$$

where  $P_t^j$  is the subjective price index of customer  $j$ :

$$P_t^j = \left( \int (P_{t,i}^j)^{1-\theta} di \right)^{\frac{1}{1-\theta}}. \quad (6)$$

## 2.2 Household's shopping decisions

Consider now the shopping problem of household  $j$  in market  $i$ . Because he is randomly reassigned to two new firms  $A_i$  and  $B_i$  next period,  $j$  faces only present-period benefits of switching from firm  $A_i$  to firm  $B_i$ . If he shops at firm  $A_i$ , customer  $j$  gets indirect utility  $C^j(P_i^A)$ —total consumption when the price of good  $i$  is  $P_i^A$ ; if he shops at firm  $B_i$ , he gets indirect utility  $(1 - \gamma_i^j di)C^j(P_i^B)$ —the fraction  $1 - \gamma_i^j di$  of total consumption when the price of good  $i$  is  $P_i^B$ . He therefore switches to firm  $B_i$  if and only if:

$$\frac{C^j(P_i^A)}{C^j(P_i^B)} < 1 - \gamma_i^j di \quad (7)$$

I take a log-linear approximation to indirect utility. Since  $C^j = \frac{I^j}{P^j}$ , at nominal income and all other prices fixed  $d \ln(C^j) = -d \ln(P_i^j) di$ , which lets condition (7) be approximated as:

$$\left( \frac{P_i^A}{P_i^B} \right)^{-di} < 1 - \gamma_i^j di. \quad (8)$$

(The expression is exact in the Cobb-Douglas case  $\theta = 1$ .) Since a market is infinitesimally small  $di \rightarrow 0$ , this is equivalent to<sup>12</sup>:

$$\frac{P_i^A}{P_i^B} > e^{\gamma_i^j}. \quad (9)$$

In words: customer  $j$  switches to firm  $B_i$  when  $A_i$ 's price is more than  $(e^{\gamma_i^j} - 1)\%$  above  $B_i$ 's price.

## 2.3 Firm's market share and firm's demand

Look now at market  $i$  from firm  $k$ 's perspective. A fraction  $dk$  of customers have been randomly assigned to firm  $k$  as their primary  $A$ -firm, and another fraction  $dk$  have been assigned to firm  $k$  as their secondary  $B$ -firm. I consider symmetric equilibria in market  $i$  where all firms charge the same price  $P_i$  (so that there will be ultimately no switching in equilibrium). If firm  $k$  charges the same price  $P_i$  as all other firms, it maintains its initial market share  $dk$ . By charging a lower price,  $k$  can increase its market share up to  $2dk$

<sup>12</sup>Some details:  $(1 - \gamma di)^{-\frac{1}{di}} = e^{\ln(1 - \gamma di)(-\frac{1}{di})} \rightarrow e^\gamma$ .

by attracting the customers who are not at  $k$  but can switch to it. In contrast, a higher price triggers the departures of some of  $k$ 's own customers toward their secondary  $B$ -firm, and decreases  $k$ 's market share.

This exact way in which firm  $k$ 's market share responds to the price it charges is determined by the distribution of switching costs  $\gamma_i^j \in \mathbb{R}_+$  across customers, or equivalently the distribution of  $e^{\gamma_i^j} \in [1, +\infty)$ . I note  $F$  the CDF of the distribution of  $e^{\gamma_i^j}$  (the same in all subgroups of customers defined by their primary firm), and  $p^k = P^k/P_i$  the price of firm  $k$  relative to the market price. If  $k$  charges a higher price  $p^k \geq 1$ , then  $k$  will retain only its customers with a large enough switching cost  $e^{\gamma_i^j} \geq p^k$ : a fraction  $1 - F(p^k)$ . Besides,  $k$  will attract no customer from other firms. Instead, if  $k$  charges a lower price  $p^k$ , then  $k$  will retain all its customers, and will attract those of other firms' customers with switching costs small enough  $e^{\gamma_i^j} \leq 1/p^k$ : a fraction  $F(1/p^k)$ . The market share of firm  $k$  is therefore  $\nu dk$ , where  $\nu$  is the market share function:<sup>13</sup>

$$\nu(p^k) \equiv \begin{cases} 1 - F(p^k) & \text{if } p^k \geq 1, \\ 1 + F(1/p^k) & \text{if } p^k \leq 1. \end{cases} \quad (10)$$

I assume  $F$  is a continuous and differentiable distribution. This guarantees that the market share function  $\nu$  is continuous and differentiable everywhere. In particular, it is differentiable at the relative price  $p^k = 1$ , which is where the elasticity of the market share function matters in a symmetric equilibrium. I note  $\alpha$  (minus) this elasticity:

$$\alpha \equiv -\varepsilon_\nu(1) = F'(1). \quad (11)$$

As Klemperer (1987) notes, the elasticity of the market share is driven by the density of customers with no switching costs: these are the marginal customers, who arbitrage any price discrepancy between firms.

The market-share function measures whether a customer buys or not at firm  $k$ : the extensive margin of demand. On top of it, a customer who buys at  $k$  buys more or less depending on  $k$ 's price: the intensive margin of demand. This last margin is the standard one incorporated in models of monopolistic competition and is given by equation (5): the constant-elasticity individual demand curve of CES preferences. As will be shown below, all customers will have the same total consumption  $C$  and subjective price index  $P$  in equilibrium. Firm  $k$ 's demand is therefore  $D^k C dk$ , where:

$$D^k \left( \frac{P^k}{P_i}, \frac{P^k}{P} \right) = \nu \left( \frac{P^k}{P_i} \right) \left( \frac{P^k}{P} \right)^{-\theta}. \quad (12)$$

This demand curve inherits the continuity and differentiability of the market-share curve: the extensive margin of demand does not in itself generate any kink in firms' demand curves.

With a fully unrestricted distribution little restricts firm  $k$ 's demand curve, and thus nothing prevents  $k$ 's

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<sup>13</sup>I call  $\nu$ —and later  $s$ —the market share although it can be greater than one: it lies between 0 and 2. There is no contradiction: what should be rigorously referred to as the market share is  $\nu \times dk < 1$ —and later on  $s \times dk < 1$ . I proceed with the slight abuse of language.

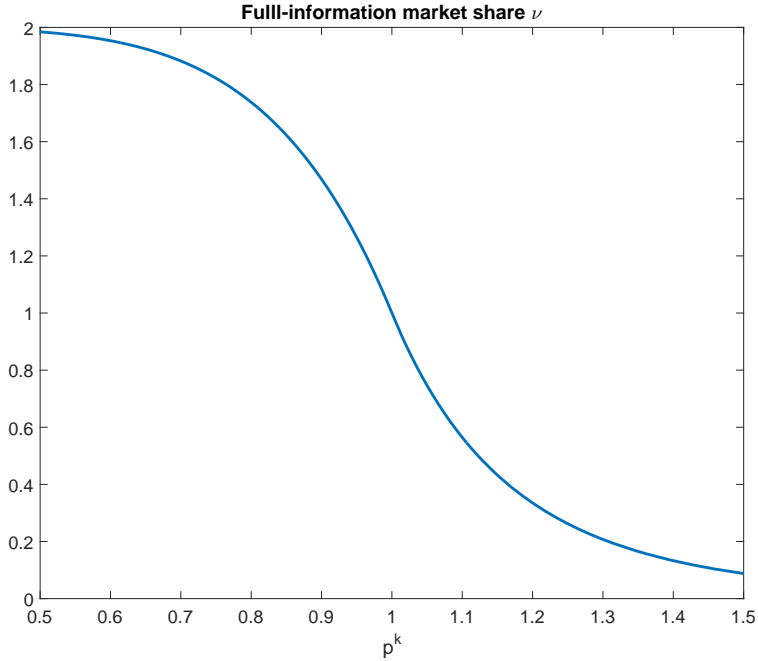


Figure 1: Firm  $k$ 's market share as a function of its relative price  $p^k = P^k/P_i$  for a Pareto distribution. Calibration:  $\alpha = 6$ .

profit function to be multi-modal. To avoid this peripheral issue and have the local optimality conditions be global, I restrict to the assumption of a Pareto distribution for  $F$  (equivalently an exponential distribution for the switching costs  $\gamma_i^j$ ):

$$F(p) = 1 - p^{-\alpha}, \quad (13)$$

whose single parameter  $\alpha > 0$  is the elasticity of the resulting market-share function at  $p = 1$ . The assumption of a Pareto distribution makes the market-share function constant-elastic over  $p \geq 1$ , and is thus the analog for the extensive margin of demand of the assumption of a CES aggregator for the intensive margin of demand. Figure 1 depicts the market share function in the case of a Pareto distribution.

## 2.4 Firm's pricing

Let us turn to firm  $k$ 's pricing decision. Firm  $k$ , as all other firms in sector  $i$ , uses the constant returns to scale production function in labor  $Y = A_{t,i}L$ , where  $A_{t,i}$  is the state of technology in sector  $i$  at period  $t$ —I allow for heterogeneity in technology *across* sectors, but assume homogeneity *within* sector  $i$ . Because firm  $k$  gets to reset its price every period, and because customers are randomly reassigned every period so that firm  $k$ 's price today does not affect its market share tomorrow, firm  $k$  sets its price  $P^k$  to maximize present profits  $\pi^k = (P^k - \frac{W}{A_i})D^k(P^k)Cdk$ , taking the nominal wage  $W$  as given.

Because  $k$ 's demand curve (12) is differentiable,  $k$ 's optimal price needs to satisfy the first-order condition. From this local optimality condition, the only possible symmetric equilibrium is thus for all firms to charge:

$$P^k = P_i = \mathcal{M}(\alpha + \theta) \frac{W}{A_i}, \quad (14)$$

where  $\mathcal{M}(\varepsilon) \equiv \frac{\varepsilon}{\varepsilon - 1}$  is the Lerner markup function,

which is well-defined provided  $\varepsilon = \theta + \alpha > 1$ . The appendix checks that under the assumption of a Pareto distribution, firms' profit functions are single-peaked, and thus that this is indeed an equilibrium.

The market stays equally divided between all firms, and there is no switching in equilibrium. The markup is determined by the total elasticity of demand  $\varepsilon = \alpha + \theta$ , which is the sum of the elasticities of demand at the intensive and extensive margins. The pricing decision is exactly identical to the pricing decision in the representative-agent benchmark of consumer demand, except the elasticity is now the sum of the elasticities at the intensive and extensive margins.<sup>14</sup>

## 2.5 Monetary neutrality

Because the pricing decision is the same as in the benchmark, monetary neutrality obtains as in the benchmark. Since on all markets all firms set the same price, all customers face the same prices on all markets and there is no heterogeneity among households in equilibrium, as claimed earlier. The common subjective price level (6) is given by:

$$P = \frac{\mathcal{M}(\alpha + \theta)W}{A}, \quad (15)$$

where:

$$A \equiv \left( \int A_i^{\theta-1} dG(A_i) \right)^{\frac{1}{\theta-1}}, \quad (16)$$

where  $G$  is the cross-sectional distribution of productivity across markets, and  $A$  is a measure of aggregate productivity. Equation (15) sets the real wage  $W/P$  to  $A/\mathcal{M}(\alpha + \theta)$ . The real wage is in turn equal to the marginal rate of substitution between labor and consumption, which is given by equation (4) to be equal to consumption. The equilibrium is independent of monetary factors.

**Proposition 1** *Under perfect information—on both firms' and customers' sides, the equilibrium is unique and money is neutral. Regardless of monetary factors, there exists a unique equilibrium for real allocations, with output equal to:*

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<sup>14</sup>The property of the benchmark of monopolistic competition and CES demand that prices are a constant markup over costs only carries over here under the assumption that firms are homogeneous within a market. The symmetry between firms prevents them to face the bottom part  $P^k < P_i$  of their demand curves (12) in equilibrium. I do not rely on this non constant-elastic component of the demand curve here. Yet, when firms differ in their costs of productions, the model gives further insight into the mechanisms of competition at the extensive margin: while higher-cost firms price a constant markup over their marginal cost, lower-cost firms set their price closer to the one of higher-cost firms.

$$C = \frac{A}{\mathcal{M}(\alpha + \theta)}. \quad (17)$$

The classical dichotomy holds. The introduction of switching costs and of an extensive margin of demand does not challenge the standard result that imperfect competition per se does not provide a rationale for price rigidity.

### 3 Price indeterminacy

I now relax a single assumption of the previous benchmark: that all customers know both the price at the A-firm they are at, and the price at the B-firm they can switch to. Instead, I assume that although all customers in market  $i$  perfectly observe the price  $P_i^A$  at the firm  $A$  they are attached to, only a fraction  $1 - \lambda$  of customers also have full information on the price at their B-firm—I call them informed customers. The remaining fraction  $\lambda$ —that I will refer to simply as uninformed—have *asymmetric* information on the two prices. An uninformed customer  $j$  observes its B-firm’s price only once he switches to  $B_i$ , if he does.

Before observing  $B_i$ ’s price and deciding whether to switch to  $B_i$ , customer  $j$  forms rational expectations on  $P_i^B$ . This requires assumptions on customer  $j$ ’s information set. I assume that although  $j$  does not observe  $P_i^B$ , he knows the distribution of prices in market  $i$ . This assumption captures the idea that although customers do not know the individual price charged at each firm, they have a (rationally expected) sense of the prices they can expect to find if they look for a better bargain—as in the search literature.<sup>15</sup> Because switching may therefore reveal information that may alter the optimal shopping decision, I also need to make assumptions on whether customer  $j$  can return to his  $A$ -firm after he switched to his  $B$ -firm. I assume that return is possible, at the same cost  $\gamma_i^j$  as the outward trip. Because there will be no switching in equilibrium, the assumption on the cost of return is not essential however.

This form of imperfect information is *not* an assumption of money illusion on the part of customers. All customers have perfect information on the distribution of prices in all markets, and therefore perfect information on the price level. Their uncertainty only bears on the prices of individual firms within a market. I am moving the information problem from firms to customers, but this does not mean I am simply moving money illusion from firms to customers.

#### 3.1 Household’s shopping decision

Once a household has decided where to shop, his consumption, investment and labor-supply decisions are still given by equations (4), (5), and (6). Move to the shopping decision of household  $j$  in market  $i$ , under the new assumption on information. If  $j$  is informed in market  $i$ , he faces the same problem as before, and his switching decision between his  $A$  and  $B$  firms is still given by (9). In contrast, if household  $j$  is uninformed

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<sup>15</sup>This assumption circumvents the issue of customers’ inference, from their primary firm’s price, of the distribution of prices in the market. For insights into this inference problem, see the Bayesian search literature, for instance Benabou and Gertner (1993); Dana (1994); Fishman (1996).



he observes  $P_i^A$  but not  $P_i^B$ , and the best he can do is to rationally expect  $P_i^B$  based on the distribution of prices in equilibrium. I still consider symmetric equilibria where all firms in market  $i$  charge the same price  $P_i$ . The distribution of prices in the market is therefore a Dirac at  $P_i$ , and household  $j$  expect  $P_i^B$  to be  $P_i$ . Thus, household  $j$  switches to  $B$  if:

$$\frac{P_i^A}{P_i} > e^{\gamma_i^j}. \quad (18)$$

If he did switch to  $B_i$  and it turns out that  $B_i$ 's price is higher than  $P_i$ —something that was unanticipated given the equilibrium distribution of prices in the market—customer  $j$  may still switch back to its primary  $A$ -firm charging  $P_i^A$ . This choice is made under full information, and therefore customer  $j$  switches back if:

$$\frac{P_i^B}{P_i^A} > e^{\gamma_i^j}. \quad (19)$$

### 3.2 Firm's market share and firm's demand

Consider now how the asymmetry in customers' information on prices affects firm  $k$ 's market-share curve. Still note  $p^k = P^k/P_i$  the price of firm  $k$  relative to the market's price  $P_i$ . The fraction  $1 - \lambda$  of informed customers—both those assigned to  $k$  as their primary  $A$ -firm and those assigned to  $k$  as their secondary  $B$ -firm—behave in the same way as in the previous section. Firm  $k$ 's market share coming from informed customers is therefore  $(1 - \lambda)\nu(p^k)dk$ . What differs is the market share coming from uninformed customers. Nothing changes for customers attached to  $k$  as their primary  $A$ -firm. If  $k$  charges a price lower or equal to the market price  $p^k \leq 1$ , all stay; if  $k$  charges a higher price  $p^k \geq 1$ , all notice and those with a low enough switching cost:

$$p^k \geq e^{\gamma_i^j} \quad (20)$$

leave to a competitor. Because all competitors indeed charge  $P_i$ , none of those who left return.

Things change for customers attached to  $k$  as their secondary  $B$ -firm. Such a customer  $j$  does not observe  $P^k$  and bases its switching decision not on  $P^k$ , but on  $P_i$ , the average price in the market. This is crucial as the market price  $P_i$  is something firm  $k$  cannot affect. Because customer  $j$  therefore expects no price gap between his  $A$ -firm and his  $B$ -firm  $k$ , he does not switch to  $k$ , regardless of the value of its switching cost. Firm  $k$ 's price decreases never attract uninformed customers from its competitors, as uninformed customers do not even notice that  $k$  decreased its price. Put otherwise, firm  $k$ 's problem is that it cannot advertise a price decrease to uninformed customers. Its market share coming from uninformed customers is  $\lambda s^u(p^k)dk$ ,

where:

$$s^u(p^k) \equiv \begin{cases} 1 - F(p^k) & \text{if } p^k \geq 1, \\ 1 & \text{if } p^k \leq 1. \end{cases} \quad (21)$$

In words, the market share function among uninformed is the same as among informed for  $p^k \geq 1$ , but is inelastic for  $p^k \leq 1$ . Because a price increase is a signal that all uninformed shopping at firm  $k$  hear, while there is no uninformed to hear the signal of a price decrease beyond the walls of  $k$ , price increases above and price decreases below the market price  $P_i$  have a sharply asymmetric effect on uninformed customers. Asymmetric information translates into asymmetric customer flows.

Firm  $k$ 's total market share  $s(p^k)dk$  is the sum of its market share among informed and uninformed:

$$s(p^k) \equiv (1 - \lambda)\nu(p^k) + \lambda s^u(p^k). \quad (22)$$

Contrary to the market share among uninformed, the total market share is not inelastic for  $p^k \leq 1$ : informed customers at other firms do notice  $k$ 's price decrease and some do switch to  $k$ . But uninformed customers do mute—if not cancel—the elasticity of the total market share for  $p^k \leq 1$ . The robust manifestation of the asymmetric customer flows in the market share functions is a kink: provided the density of customers with no switching costs  $\alpha = F'(1)$  is positive—provided demand is elastic at the extensive margin—the total market share function is kinked at  $p^k = 1$ , where  $k$  charges the same price as other firms. Figure 2 depicts the market-share function among uninformed  $s^u$  (left panel) and the total market-share function  $s$  (right panel) in the case of a Pareto-distribution for  $F$ .

The intensive margin of demand still adds to the extensive margin of demand embedded in the market share function. Again, all customers still have the same total consumption  $C$  and subjective price index  $P$  in equilibrium. Firm  $B$ 's demand is therefore  $D^k C dk$ , where:

$$D^k \left( \frac{P^k}{P_i}, \frac{P^k}{P} \right) = s \left( \frac{P^k}{P_i} \right) \left( \frac{P^k}{P} \right)^{-\theta}. \quad (23)$$

This demand curve inherits the kink of the market-share function. The model microfound old informal arguments for the kinked-demand curve (Sweezy (1939); Hall and Hitch (1939)), especially those relating the existence of the kink to information asymmetries (Scitovsky (1978); Stiglitz (1979); Woglom (1982)).<sup>16</sup> In his seminal article, Sweezy (1939) introduces the kinked-demand curve by noting that “[businessmen] frequently explain that they would lose their customers by raising prices but would sell very little more by lowering prices. Economists who are accustomed to thinking in terms of traditional demand-curve analysis are likely to attribute this kind of answer to ignorance or perversity.” We can, instead, attribute it to customers’ asymmetric information:

<sup>16</sup>Negishi (1979) also mentions this informational rationale for a kink in demand.

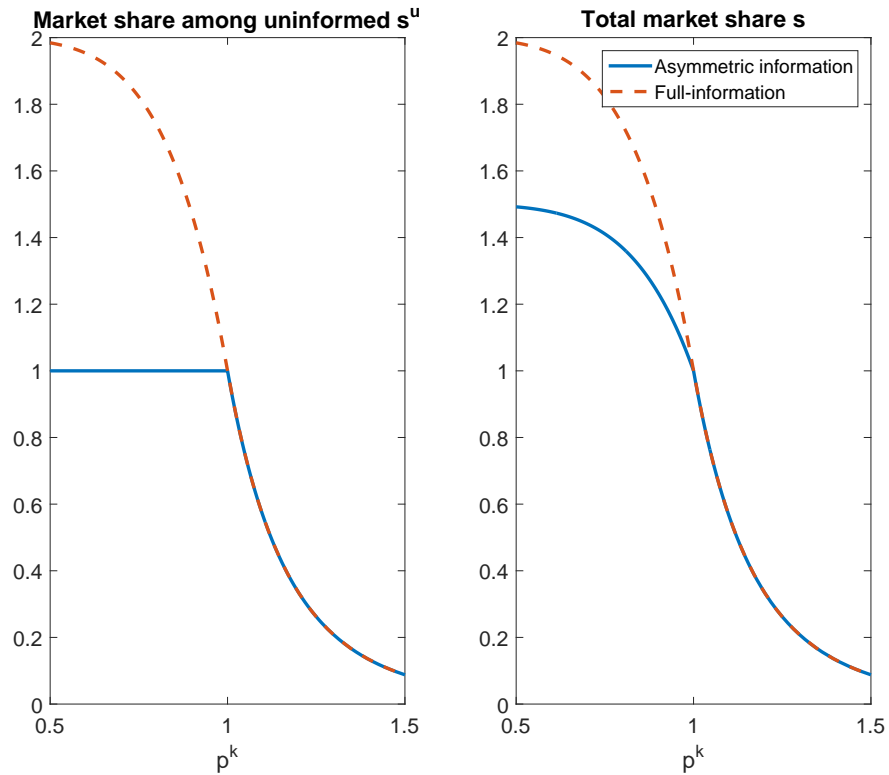


Figure 2: Firm  $k$ 's market share as a function of its relative price  $p^k = P^k/P_i$ , for a Pareto distribution. Calibration:  $\alpha = 6$ ,  $\lambda = 1/2$ . The left panel is the market share among uninformed customers, and the right panel the market share among all customers. In both cases, the market share function is kinked at 1—where  $k$  charges the same price as other firms.

**Lemma 1** *If:*

1. *The density of customers with no switching costs  $\alpha = F'(1)$  is positive,*
2. *Some customers have asymmetric information on prices,*

*then firms' demand curves are kinked.*

Note that this demand curve captures what happens if firm  $k$  deviates from the market price  $P_i$ : it needs not correspond to the effective change in demand that occurs in equilibrium in response to an effective change in price. And it will not: as under full information, there will be no switching in equilibrium, and the kinked-demand curve will remain an off-equilibrium phenomenon. Taken at face value, the model does not predict that effective price decreases—the ones an econometrician would observe in the data—should have a smaller effect on demand than effective price increases. Yet the kinked-demand curve has very real implications for pricing and equilibrium—to which I now move.

### 3.3 Firm's pricing

Apart from the new demand function, firm's  $k$  pricing problem is unchanged: to maximize present-period profits  $\pi^k(P^k) = (P^k - \frac{W}{A_i})D^k(P^k)Cdk$ . This profit function inherits the kink of the demand function: it is differentiable everywhere but at  $P^k = P_i$ , where its left and right derivatives differ. Since I consider symmetric equilibria where firm  $k$  ends up charging the market price  $P_i$ , the kink in profits at  $P^k = P_i$  is located precisely at the point where it matters. Formally, with a kink at  $P^k = P_i$  the requirement that  $P^k = P_i$  maximizes firm  $k$ 's profits does not imply that the first-derivative of profits cancels at  $P^k = P_i$ . Instead the necessary first-order condition takes the weaker form that the left-derivative of profits needs to be weakly positive, and the right-derivative of profits needs weakly negative:

$$\begin{cases} \frac{\partial \pi^k}{\partial P^k_+}(P_i) \leq 0, \\ \frac{\partial \pi^k}{\partial P^k_-}(P_i) \geq 0. \end{cases} \quad (24)$$

This is equivalent to:

$$\begin{cases} P_i \geq \mathcal{M}\left(\varepsilon_{s_+}(1) + \theta\right) \frac{W}{A_i}, \\ P_i \leq \mathcal{M}\left(\varepsilon_{s_-}(1) + \theta\right) \frac{W}{A_i}, \end{cases} \quad (25)$$

where  $\varepsilon_{s_+}(1)$  and  $\varepsilon_{s_-}(1)$  are (minus) the right and left elasticities of the market-share function (22) at  $p^k = 1$ , and  $\mathcal{M}$  is still the Lerner markup function. Because the right and left elasticities are equal to:

$$\begin{cases} \varepsilon_{s_+}(1) = \alpha, \\ \varepsilon_{s_-}(1) = \alpha(1 - \lambda), \end{cases} \quad (26)$$

any price between  $\mathcal{M}(\alpha + \theta)W/A_i$  and  $\mathcal{M}((1 - \lambda)\alpha + \theta)W/A_i$  is a possible equilibrium. The appendix checks that, under the assumption of a Pareto distribution, profit functions are single-peaked so that all these prices are indeed equilibrium prices.

**Lemma 2** *When customers have asymmetric information on prices, there is a continuum of equilibrium prices in market  $i$ . For a given nominal wage  $W$ , any price  $P_i$  between:*

$$P_i \in \left[ \mathcal{M}(\alpha + \theta) \frac{W}{A_i}, \mathcal{M}((1 - \lambda)\alpha + \theta) \frac{W}{A_i} \right] \quad (27)$$

*defines a (partial) equilibrium in market  $i$ .*

As in Woglom (1982), there exists a continuum of equilibrium prices. These equilibrium prices are bounded below by the full-information price  $P_i = \mathcal{M}(\alpha + \theta) \frac{W}{A_i}$ . All higher prices up to  $P_i = \mathcal{M}(\alpha(1 - \lambda) + \theta) \frac{W}{A_i}$ , which were ruled out as equilibrium prices under full information, are now sustainable. The competitive force that incentivized firms to decrease their prices to attract new customers under full information is muted. Customers' asymmetric information goes in the direction of more (downward) inelastic demands, higher markups, and higher prices.

### 3.4 Equilibria

To get to general equilibrium, aggregate across markets. All firms within a market still charge the same price  $P_i$ : all households still face the same prices and are therefore identical in equilibrium. They have the same subjective price level (6), which given the indeterminacy in sectoral prices, is indeterminate. They have the same consumption (4), which given the indeterminacy in the price level, is indeterminate. In other words, the price indeterminacy in partial equilibrium translates into a real indeterminacy in general equilibrium.

**Proposition 2** *When customers have asymmetric information on prices, there is a continuum of general equilibria. Given nominal wages  $W$ , the price level can take any value between:*

$$P \in \left[ \mathcal{M}(\alpha + \theta) \frac{W}{A}, \mathcal{M}((1 - \lambda)\alpha + \theta) \frac{W}{A} \right], \quad (28)$$

*and output  $C$  can take any value between:*

$$C \in \left[ \frac{A}{\mathcal{M}((1 - \lambda)\alpha + \theta)}, \frac{A}{\mathcal{M}(\alpha + \theta)} \right]. \quad (29)$$

Yet, the qualitative effect of customers' imperfect information on output is unambiguous: because prices are necessarily above their full-information level, consumption is necessarily below its full-information level.

## 4 Price rigidity

In the previous section, I proposed a microfoundation for old informal arguments for the existence of a kink in firms' demand curves. These informal arguments relied on such a kink to justify price rigidity. So far however, the microfounded kinked-demand curve of the model provides no rationale for price rigidity: instead, it is a theory of price indeterminacy. In this section, I discuss the source of the multiplicity, propose an equilibrium selection criterion—adaptive rational expectations—to select a unique equilibrium, and show that the selected equilibrium features sticky prices. I then discuss two new views that the model—including its equilibrium selection criterion—takes on price rigidity: first on the widespread absence of indexation, and second on the way strategic complementarities interact with sticky prices.

### 4.1 Price multiplicity vs. price rigidity

Some equilibria of the model do feature price rigidity: since a given price  $P_i$  in market  $i$  is an equilibrium price over a range of values for nominal cost:

$$\frac{W}{A_i} \in \left[ \frac{P_i}{\mathcal{M}((1-\lambda)\alpha + \theta)}, \frac{P_i}{\mathcal{M}(\alpha + \theta)} \right], \quad (30)$$

an equilibrium where  $P_i$  stays constant over several periods is possible as long as fluctuations in  $W/A_i$  remain contained within the interval (30) over the length of time the market price stays constant to  $P_i$ . Nothing in the model so far however goes in the direction of selecting such equilibria more than any other, nor of being more predictive as to what value would such sticky prices  $P_i$  take. Full price-flexibility equilibria—equilibria where the market price  $P_i$  changes every period—exist just as well: even more so than under full information since even for a constant level of nominal costs  $W/A_i$  the market could coordinate on different prices in different periods.

The large multiplicity of equilibria that the model predicts can be traced to the few constraints that the model puts on the location of the kink in the demand curve. (Justifying the location of the kink has always been the Achilles' heel of informal arguments for the kinked-demand curve.) Rationalizing price rigidity—prices that stay constant over several periods despite variations in costs—requires the kink to be located at the value of the price previously charged by the firm. In the present microfounded model, the kink is located at the market price this period. This present-period market price is little constrained in the previous section: it can take any value within the interval (27). In particular it is not constrained to bear any resemblance to previous values of the market price.

This does not write off the kinked demand curve theory as a theory of price-rigidity however. One of the most relied-upon theories of price-rigidity—menu-cost models—typically feature multiplicity too, and for quite the same reasons. As first pointed out by Ball and Romer (1991) for menu-cost models, strategic complementarities are to blame:<sup>17</sup> if all price-setters suddenly decide to switch to a new common price, it

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<sup>17</sup>Strategic complementarities are often equivalently called real rigidities.

can well be in every individual price-setter’s interest to follow the herd.<sup>18</sup> A kink in demand effectively produce such strategic complementarities: firms’ best-response price actually moves one-for-one with the market price whenever a firm is at the kink.<sup>19</sup> The extent of coordination necessary to move the market price to a different value each period, even when the previous period’s price does constitute an equilibrium, seems unlikely to occur in practice however. I propose an equilibrium selection criterion that rules out these unintuitive equilibria. The criterion can be used to select an equilibrium in menu-cost models too.

## 4.2 The adaptive rational-expectations criterion

To specify the transition from an equilibrium at period  $t-1$  to the new equilibrium at period  $t$ , I consider the following criterion. At the beginning of every period—every morning before he opens his store—a storekeeper goes through the following mental process. First, he backward-lookingly assumes that the market-price today is going to be the same as yesterday.<sup>20</sup> He then reasons what price he and all his competitors would set in response. If the answer happens to be the conjectured past price, the storekeeper has found a (rational-expectations) equilibrium price and his mental process stops. He keeps his price unchanged. If the best-response price happens to differ from the initial guess, then the storekeeper repeats his reasoning with the new guessed price, and iterates until the process converges to a (rational-expectations) equilibrium price. He posts the price his mental process converged to.

What this mental process is meant to capture is a firm’s reluctance to make the first step—to be the first firm in the market to adjust its price. In the coordination problem faced by firms within a market, the adaptive rational-expectations criterion will by design select an equilibrium where a firm changes its price only when it has an incentive to do so even if the price change is unilateral—when the incentive to change it does not rely on the expectation that competitors will do the same. The motivation for defining an equilibrium selection criterion that captures this reluctance to make the first step is that such a reluctance ranks very high among the reasons why firms declare not changing their prices in survey evidence. In Blinder et al. (1998)’s survey for instance, the idea that “[firms] do not want to be the first ones to raise prices, but, when competing goods rise in price, firms raise their own price promptly” is the single most popular theory among the twelve tested in the survey.<sup>21</sup>

Essential in modeling the reluctance to make the first step is the choice of the past price as the initial guess in the mental algorithm: it captures the role of the status quo as a point of coordination. Through

<sup>18</sup>Caballero and Engel (1993) show that the extent of multiplicity in a menu-cost model also depends on the dispersion of prices in the market. In the present model, all firms within a market set the same price: price-setting is synchronized.

<sup>19</sup>Although a kink in demand creates strategic complementarities, the appropriate measure of complementarity is no longer the slope of the notional short-run aggregate supply (SRAS). Indeed, the notional SRAS in (this version of) the model has slope 1, which corresponds to no strategic complementarity in the benchmark model of price-setting: under full-information, a firm’s desired price is independent of other firms’ prices—equation (14). A kink in demand strengthens strategic complementarity in a new way. This is in contrast to the strategic complementarities generated by Kimball (1995)’s quasi-kinked demands (which he postulates), which can be measured through the slope of the SRAS. Because demand curves are truly non-differentiable here, the new strategic complementarities can less easily be captured by a revised measure of the elasticity of the SRAS.

<sup>20</sup>The equilibrium-selection criterion needs only describe how price-setters form expectations on the price of competitors in the same market, not on the price level: price-setters’ optimal price is independent of the price level.

<sup>21</sup>The ranking applies to the closed-ended questions evaluating how important respondents find each of the twelve theories in explaining why they do not change prices. It is in contrast to the open-ended question referred to in the introduction.

the choice of this initial guess, the convergence process that selects an equilibrium has a backward-looking component. Yet, expectations are not: the selected equilibrium is a rational-expectations equilibrium, not an adaptive-expectations equilibrium. I call the criterion the adaptive rational-expectations criterion, and the resulting equilibrium the adaptive rational-expectations equilibrium.

Adaptive rational expectations can be thought of as modeling the convergence to equilibrium, although it locates convergence not in actual time but in mental (or notional) time. As a mental-time model of the convergence to equilibrium, adaptive rational-expectations connect to models of eductive—as opposed to evolutive—learning, such as proposed by Guesnerie (1992), or, in game-theoretic vocabulary, to rationalizable-expectations equilibria.<sup>22</sup> The difference is that rationalizable expectations enlarge instead of restrict the set of equilibria: there are always more—not fewer—rationalizable-expectations equilibria than rational-expectations equilibria. Adaptive rational-expectations become an equilibrium selection criterion through the role they assign to the first guess. While rationalizable expectations start from the whole set of possible strategies and iteratively eliminate strategies that are not best responses, adaptive rational-expectations give a central role to the starting value of the iteration process. Adaptive rational expectations (and thus eductive learning) also closely relate to the concepts of calculation equilibrium proposed by Evans and Ramey (1992), and of reflective equilibrium proposed by Garcia-Schmidt and Woodford (2015) to study price-level determination under interest-rate rules. In contrast, calculation equilibria and reflective equilibria consider a finite number of iterations in the mental process of agents, not the limit as the process converges, and thus constitute a departure from rational expectations.

### 4.3 Pricing function

How do firms set their prices in a given market in the adaptive rational-expectations equilibrium? The appendix proves the following characterization of the (partial) equilibrium.

**Lemma 3** *There exists a unique adaptive rational-expectations equilibrium in market  $i$ . In it, firms vary their prices according to the single state variable  $X_{t,i} \equiv W_t/A_{t,i}P_{t-1,i}$ —nominal costs divided by past price. The pricing function  $q$  gives the change in price as a function of the state:*

$$\frac{P_{t,i}}{P_{t-1,i}} \equiv q(X_{t,i}) \equiv \begin{cases} \mathcal{M}(\theta + \alpha(1 - \lambda))X_{t,i} & \text{if } X_{t,i} \leq \frac{1}{\mathcal{M}(\theta + \alpha(1 - \lambda))}, \\ 1 & \text{if } X_{t,i} \in \left[ \frac{1}{\mathcal{M}(\alpha(1 - \lambda) + \theta)}, \frac{1}{\mathcal{M}(\alpha + \theta)} \right], \\ \mathcal{M}(\theta + \alpha)X_{t,i} & \text{if } X_{t,i} \geq \frac{1}{\mathcal{M}(\theta + \alpha)}. \end{cases} \quad (31)$$

The left panel of figure 3 gives a graphical illustration of the pricing function  $q$  (and its right panel gives an alternative illustration through the lens of the markup function  $P_i A_i / W = q(X_i) / X_i$ ). As in menu-cost

<sup>22</sup>The distinction between eductive and evolutive approaches to equilibrium is due to Binmore (1987). Eductive agents get to equilibrium by reasoning—they are theorists—while evolutive agents get to equilibrium by noticing patterns in the past plays of the game—they are empiricists. Rationalizable solutions have been introduced by Bernheim (1984) and Pearce (1984) as a solution concept weaker than Nash equilibrium



models—but not because of any cost to change prices—the pricing function features an inaction region: a firm keeps its price constant (thus varies its markup) as long as variations in costs remain within an interval. As in menu-cost models, prices are sticky:

**Proposition 3** *The adaptive rational-expectations equilibrium of the model under customers’ asymmetric information features sticky prices: prices can stay constant for several periods despite changes in costs.*

The kinked-demand theory thus joins menu-cost models in passing a simple test, which models of producer’s imperfect information fail: prices respond infrequently, not just incompletely, to changes in costs.

The pricing function also tells what happens to prices when they do change. For price increases, firms charge the minimal markup  $\mathcal{M}(\theta + \alpha)$  over nominal costs; for price decreases, they charge the maximal markup  $\mathcal{M}(\theta + \alpha(1 - \lambda))$ . In both cases, prices change by the minimal amount necessary to remain an equilibrium price.

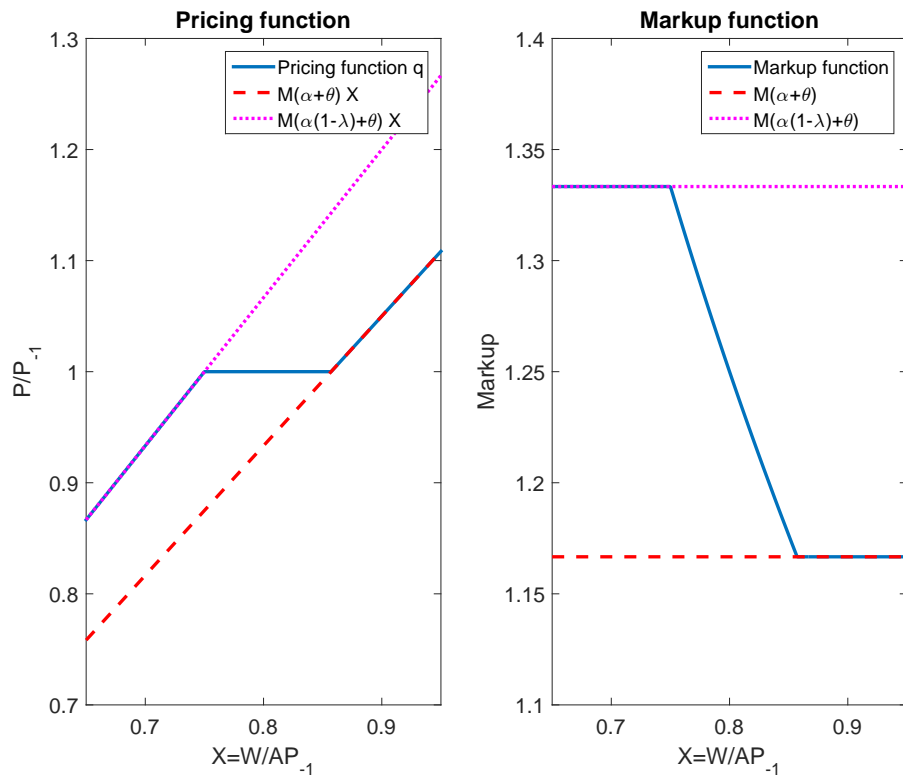


Figure 3: Left panel: pricing function  $q$ , giving the price change  $P_{t,i}/P_{t-1,i}$  as a function of the state  $X_{t,i} = W_t/A_t P_{t-1,i}$ . Right panel: markup function, giving the markup as a function of the state. Calibration:  $\alpha = 6$ ,  $\theta = 1$ ,  $\lambda = 1/2$ .

## 4.4 Real vs. nominal rigidity

The adaptive rational-expectations criterion turns a *real* indeterminacy into a *nominal* rigidity. How it achieves this is transparent: the selection criterion assigns a role to past prices in determining the equilibrium, linking periods together and breaking the classical irrelevance of the unit of account. Yet, it begs the question: why past prices? I already argued that past variables are a natural focal point for coordination, and that, when a backward-looking reference point does not conflict with individual rationality or rational expectations, equilibria that are backward-looking are more realistic. But the question has a second component: among all past variables, why the nominal price?

Behind this question looms the issue of indexation: why don't firms mechanically index their prices on some (likely lagged) price index, keeping the price fixed in terms of this index instead? The problem of indexation is a long discussed issue in theories of price rigidity. As noted by McCallum (1986), most theories of price rigidity have difficulty explaining the absence of indexation, as they often only rationalize a real, not a nominal, rigidity.<sup>23</sup> Responding to the objection, McCallum argues the rigidity applies to nominal prices because it is precisely part of the convenience of a unit of account to be a familiar reference point. The present model adds a new dimension to McCallum's explanation of the absence of indexation: it is not only a lack of convenience, but also a lack of coordination that discourages indexation. A firm does not find it optimal to index its prices if it is the only one to do so. Were all firms to coordinate on a common index, then indexation would be individually optimal. Firms in the U.S. could for instance coordinate on keeping their prices constant in euros, indexing their prices on the euro/dollar exchange rate to have their dollar-denominated prices adjust accordingly. Yet, they instead coordinate on the prices in dollars because, labeled on all their goods, they are the ubiquitous public signals. By essence, the unit of account is the natural coordination device. It defines the status quo on which firms coordinate.

## 4.5 Reluctance to make the first step vs. making steps toward others

Prices are sticky, the theory avers, not because of any explicit friction faced by firms, but because firms fail to coordinate on adjusting prices: the kinked-demand theory sees price rigidity as a pure coordination failure. The importance of the coordination motive in price-setting has long been recognized in the monetary literature: since Ball and Romer (1990), strategic complementarities have become a standard way to reinforce the effect of an existing source of price rigidity. Yet, it is not by piling up enough strategic complementarity that the kinked-demand theory obviates the need to assume the existence of a menu cost. Instead, it becomes a stand-alone theory of price rigidity once adaptive rational expectations are added to capture a dimension of coordination failure not captured by strategic complementarities alone: the reluctance to make the first step.

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<sup>23</sup>Menu-cost models taken at face value account for the absence of indexation since the menu cost bears on changing nominal prices. However, unless one commits to a literal interpretation of menu costs, this explanation of the absence of indexation only begs the question: what is so difficult—so costly—in indexing prices?

Some discussion over vocabulary is thus in order. In their survey, Blinder et al. (1998) refer to the reluctance to make the first step as *coordination failure*—and I will do so myself. Yet, it matters to notice that the reluctance to make the first step is not captured by what the concept of strategic complementarities embraces in the theoretical literature. Strategic complementarities do not act by creating a reluctance to be the first to change prices, which is what the Blinder survey—and others—find strong support for. Instead, they act by having all firms make steps—even if they are alone to move—but steps in the direction of others. In contrast, the kinked-demand theory, when defined to include the adaptive rational-expectations criterion, is a theory of not wanting to go first.

The distinction matters beyond precision in vocabulary: in modeling a coordination failure as a reluctance to make the first step rather than the mere desire to do the same thing as others, the kinked-demand theory avoids some of the difficulties that arise when using strategic complementarities to amplify the effect of monetary shocks in a sticky-price model. In particular, it avoids the critique formulated by Klenow and Willis (2016) against the use of micro strategic complementarities. Micro strategic complementarities encompass any mechanism that makes a firm more willing to charge the same price as its competitors.<sup>24</sup> But as Klenow and Willis argue, such strategic complementarities imply that firms are unwilling to let their prices deviate too much from their competitors’ not only in response to aggregate shocks, but in response to idiosyncratic shocks too. Thus, they are hard to square with the existence of relatively large price changes found in the data, unless one assumes that firms are hit by unrealistically large idiosyncratic shocks.

Addressing the Klenow Willis critique is all the more important for the present theory that the prominent source of micro strategic complementarities that the literature has relied on is quasi-kinked demand curves, as proposed by Kimball (1995). Quasi-kinked demand curves—which Kimball postulates—capture the same general intuition as kinked-demand curves: firms lose more customers by raising their prices above the market price than they gain by lowering them below. But the kink of a quasi-kinked demand curve is smoothed-out, replacing the non-differentiability of the kink by a spread-out increase in the concavity of demand. If a kink in demand can be seen as an extreme version of a quasi-kink, the way a kink acts is no extreme version of the way a quasi-kink does: kink and quasi-kink act in qualitatively different ways. With a quasi-kink, and absent any friction on firms, a firm always wants to adjust its price in response to shocks, but limits the size of its price change in order not to depart too much from its competitors’ prices. With a true kink, a firm often chooses not to adjust—making the kinked-demand theory a stand-alone theory of price rigidity—but *conditional on a price change*, it has no particular incentive to stay close to its competitors’ prices.

To see this, figure 4 plots the profits of a firm as a function of its relative price  $p^k$ , both under the assumption of a quasi-kinked demand curve à la Kimball (for the specification in Klenow and Willis (2016)), and of the kinked-demand curve of this paper. In all cases, the elasticity of demand at a relative price of  $p^k = 1$  is calibrated to the same value of 7. Under a quasi-kinked demand curve, demand becomes more and

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<sup>24</sup>Micro strategic complementarities are in contrast to macro strategic complementarities, which encompass any mechanism that makes a firm’s marginal cost less respondent to aggregate demand. Because they only concern the response to macro shocks, macro strategic complementarities are immune to the Klenow Willis critique.

more elastic as the firm increases its relative price above 1. How much the elasticity of demand increases is controlled by the calibration of the superelasticity of demand—how much the elasticity of demand increases with the quantity demanded. Under a standard calibration of the superelasticity to 10, the elasticity of demand increases so fast with a price increase, and demand drops so fast as a result, that demand completely evaporates for a price only about 10% higher than the market price. In these conditions, a firm facing a firm-specific increase in its cost (a scenario I do not consider in the present paper but which can still be discussed) would have a strong incentive to limit its response to be a small price increase. In contrast, under the kinked demand curve of this paper, demand remains constant-elastic for all relative prices greater than 1: conditional on increasing its price, the firm has as little incentive to stay close to the market price as under a CES demand curve. Things are slightly different for decreasing one’s relative price below 1, as the kinked-demand curve does become less elastic, but the difference is nowhere as important as it is for a price increase with a quasi-kinked demand. In addition, the smaller elasticity is no property of the kinked demand per se, but instead of the specific way I modeled the extensive margin of demand: demand is also less elastic over  $p^k < 1$  for the model under full-information.

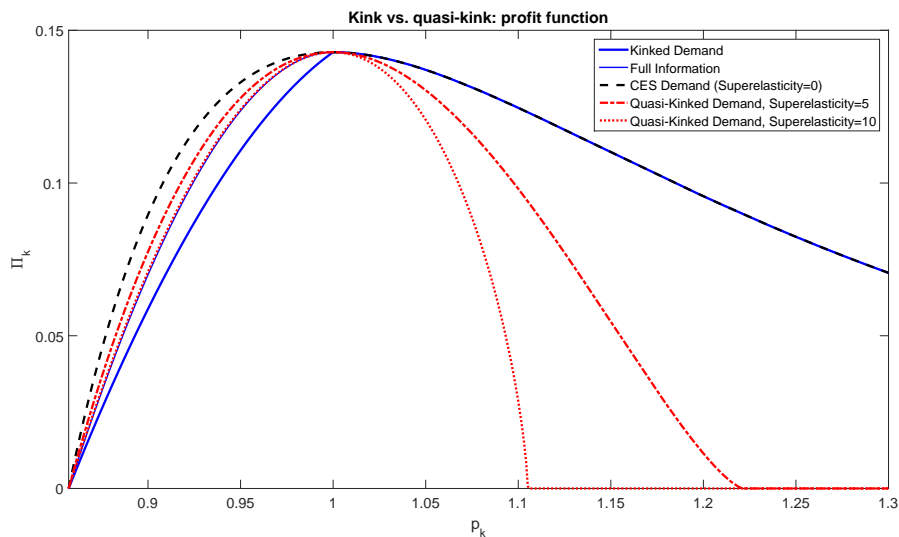


Figure 4: Profits function with kinked demand curves vs. quasi kinked demand curves.

To sum up, the kinked-demand theory rests on two equally important pillars: a kink in demand to generate strategic complementarities, and the adaptive rational expectations selection criterion to capture the reluctance to make the first step. Both elements are required to fully capture the idea of a coordination failure in the way perceived by price-setters. And contrary to when strategic complementarities are used in combination to an existing source of price rigidity such as a menu cost, strategic complementarities combined with the reluctance to make the first step are immune to the Klenow Willis critique.

## 5 Microeconomic predictions

Both the kinked-demand theory and menu-cost models predict infrequent price adjustments. Does the kinked-demand theory microfound menu-cost models? Indeed, a common agnostic view on menu costs is to take them as an “as if” assumption. Instead of the literal physical cost of printing a new menu—an interpretation that the ubiquitousness of temporary sales in some sectors makes hard to defend—menu costs should be seen as a reduced-form way to capture the true underlying motive for price rigidity, among which the adverse reaction of customers to price changes ranks high.<sup>25</sup>

I show that the two theories are not equivalent, and emphasize two predictions that allow to test the kinked-demand theory against a menu-cost model. Prices should be more likely to change if they have recently changed; markets where customers can more easily compare prices should have more flexible prices. I find evidence of both in the empirical literature.

### 5.1 Sectoral productivity shocks and monetary policy

I choose the two predictions to be robust predictions of the kinked-demand theory, independent of the assumed process for costs. For illustration however, I will sometimes rely on simulating data, which requires to commit to a process for costs. Whenever I do, I use the following simple assumptions on sectoral productivity shocks and the demand side of the economy. I restrict sectoral productivity to follow an AR(1) process in logs:

$$\ln(A_{t,i}) = \rho^a \ln(A_{t-1,i}) + \varepsilon_{t,i}^a, \quad (32)$$

(Average technology is normalized to 1.) I assume that the innovations  $(\varepsilon_{t,i}^a)_{t,i}$  to the productivity processes are normally distributed with standard deviation  $\sigma_\varepsilon^a$ .

In addition to the state of technology in the sector, a firm’s nominal cost depends on the aggregate nominal wage. Given equation (4), the nominal wage  $W$  is equal to nominal spending  $PC$ . I assume that nominal spending grows at a constant rate  $\mu$ :

$$\ln(W_t) = \ln(W_{t-1}) + \mu. \quad (33)$$

### 5.2 Calibration

Whenever I simulate data, they are based on the following calibration. I set a period to be a month. The calibration boils down to six parameters: the fraction of uninformed customers  $\lambda$ , the extensive elasticity of demand  $\alpha$ , the intensive elasticity of demand  $\theta$ , the growth rate of nominal spending  $\mu$ , and the parameters

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<sup>25</sup>Rotemberg (1987) and Ball and Mankiw (1994) express this view: Rotemberg favors customer-side interpretations; Ball and Mankiw lean toward managers’ inattention.

for the technology processes  $\rho^a$  and  $\sigma_\varepsilon^a$ .<sup>26</sup> I assume that half of customers are uninformed. I set the elasticities  $\theta$  to 1 and  $\alpha$  to 6, so that the lower-bound full-information markup corresponds to an elasticity of demand of 7 as in Golosov and Lucas (2007), and the upper-bound markup corresponds to an elasticity of demand of 4 as in Nakamura and Steinsson (2010). The decomposition of the elasticity between the intensive and extensive margins, which puts most at the extensive margin, is in line with Levin and Yun (2008)’s results. I set the autoregressive coefficient  $\rho^a$  of technology to correspond to an annual 0.8, in line with the estimate of Foster et al. (2008). I set the standard deviation of innovations in productivity  $\sigma_\varepsilon^a$  to get a standard deviation of productivity (meant to capture the volatility of idiosyncratic costs) of 7.5%. The volatility of costs is likely to be very heterogeneous across goods categories, but this value corresponds to what Eichenbaum et al. (2011) reports for the costs of a US retailer. It is also in line with the volatility of costs in Nakamura and Steinsson (2010), although because I assume a more persistent process than they do, I do not assume as volatile innovations as they do. I set the growth in nominal spending  $\mu$  to an annual 2%, in line with an average inflation target of 2%. Table 1 sums it all up.

$\theta$	1
$\alpha$	6
$\lambda$	0.5
$\rho^a$	$0.8^{1/12}$
$\sigma_\varepsilon^a$	$0.075 \times \sqrt{1 - (\rho^a)^2}$
$\mu$	0.02/12

Table 1: Calibration. In section 6, I consider various values for the growth in nominal spending  $\mu$ .

### 5.3 The frequency and size of price changes

Figure 5 provides a typical path for an individual price for the calibration at hands. The inaction region for price changes in the pricing function (31) translates into infrequent price adjustments: a price goes through long spells at some values. As long as the variations in costs are not so large as to make a firm want to unilaterally deviate from the market price, the firm keeps its price constant. When a price is no longer consistent with equilibrium, it adjusts by just the minimal amount necessary to make it an equilibrium price again.

How infrequent are price adjustments exactly? The illustrative calibration gets the order of magnitude right: the frequency of price changes is 18% per month, when Nakamura and Steinsson (2008) and Klenow and Kryvstov (2008) report a median frequency for regular prices in the CPI data between 10% and 14%, and a mean frequency between 19% and 30%. The frequency of price changes is not a particularly relevant way to evaluate the theory however. First because microdata show a considerable heterogeneity in the frequency of price changes across different product categories (which accounts for the discrepancy between the median and the mean). Second because the frequency of price changes is as much a product of the theory as of

<sup>26</sup>The discount factor  $\beta$  plays no role.

the assumed process on costs. Third, because menu-cost models too can produce a variety of frequencies, provided they are fed with the appropriate assumptions on the process for costs (and the appropriate values for menu costs). I look instead for more essential prediction of the kinked-demand theory, both independent of the assumption on costs, and which distinguish the theory from menu-cost models.

In addition to the frequency of price changes, the empirical literature on microdata has documented a second key statistics: the size of price changes. For the CPI data, Nakamura and Steinsson (2008) and Klenow and Kryvstov (2008) report a median absolute size of regular prices changes of 8.5% and 10%. But Klenow and Kryvstov (2008) also point at the large fraction of small price changes: 44% are smaller than 5%; 12% are smaller than 1%. Subsequent literature has argued that these figures are likely an overestimation. Eichenbaum et al. (2014) point at two measurement problems likely to highball the statistic: in some product categories prices are calculated as the ratio of sales to quantities (Unit Value Indices, or UVI), and certain prices pertain to bundle of goods. Nevertheless, after correcting for these biases small price changes remain quite common: Eichenbaum and his coauthor count 32% of price changes smaller than 5%.<sup>27</sup>

The ordinariness of small price changes is a thorn in the side of menu-cost models. Intuitively, if a firm keeps its price fixed because it incurs a cost when changing it, it should make large price adjustments in order to minimize the number of price changes. Klenow and Kryvstov reject Golosov and Lucas (2007)'s benchmark menu-cost model precisely on the ground that it fails to produce small price changes. The kinked-demand theory in contrast has no problem accommodating small price changes. A firm has no reason to make a large price adjustment in response to a small change in cost. Instead, the firm changes its price by just the necessary amount, knowing that it will always have the possibility to change it again if nominal costs keep moving in the same direction. The illustrative calibration at hands, illustrated in figure 5, produces many small price changes.

This calibration actually produces too many small price changes as costs vary gradually by small amounts in-between fixed-price regimes, running into the opposite problem. Just as the frequency of price changes however, the size of price changes is a joint prediction of the theory and the assumed process for costs, and thus not a good judge of a theory of price rigidity. Midrigan (2011) show that Golosov and Lucas (2007)'s menu-cost model does not produce as many large price-changes as in the data, but that it can if the process on costs is amended to a process with fatter tails. The argument applies to the kinked-demand theory: larger sudden changes in costs would translate into larger price changes. And the current assumption that costs change every single period (every single week) may indeed not be the most realistic one: productivity may not fluctuate at such a high frequency; input prices should be subject to the same form of price rigidity in a model with intermediary goods; and, even if the present model assumes a frictionless labor market, wages are likely to be sticky too.

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<sup>27</sup>I do not discuss evidence on the size of price changes coming from scanner data, since, as Eichenbaum et al. (2014) argue, the price-as-UVI problem is particularly present in these datasets where all prices are calculated as UVI. In addition, Campbell and Eden (2014) point at a second reason to suspect spurious small price changes in scanner data: weekly averaging. Daily online data "scraped" on online shopping platforms such as the ones collected in the "Billion Prices Project" are immune to these measurement error and do feature fewer small price changes (Cavallo and Rigobon (2011); Cavallo (2016a,b)).

Again, because I want to provide tests of the kinked-demand theory alone, I do not try to backward-engineer a process for costs that could match the data. Instead, I point at a prediction the kinked-demand theory makes on the size of price changes that is independent of the process for costs, and distinguishes it from menu-cost models.

## 5.4 Decreasing hazard functions

The first such prediction I stress is not how frequent price changes are, but how clustered together they are. In the kinked-demand theory, most processes on costs have the price oscillate between long spells at some values, and rapid successions of price changes in-between fixed prices. The appropriate statistics to capture this pattern is the hazard function—the probability of a price change as a function of a price’s age. Because prices that just changed are likely to change again, the pattern maps into decreasing hazard functions at young ages—as illustrated on figure 6 for the calibration at hands.<sup>28</sup>

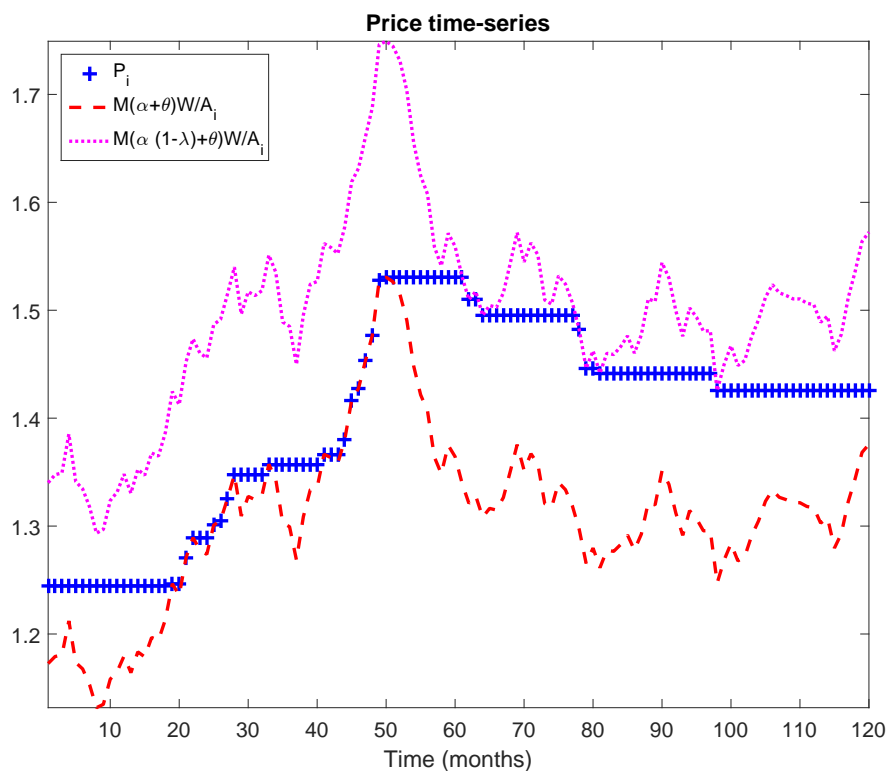


Figure 5: Simulated time-series of an individual firm’s price (of a sectoral price) for the calibration at hands (blue crosses). The dashed and dotted lines delimit the range of equilibrium prices in the model of section 3.

<sup>28</sup>Ilut et al. (2015)’s model of perceived kinked demand curves through ambiguity-aversion and non-parametric learning generates decreasing hazards too. The mechanism is different however: in their model, hazard functions are decreasing because the longer a firm has charged a price, the more the firm knows about its demand curve at this price, and the more fearsome it is to venture away from it.



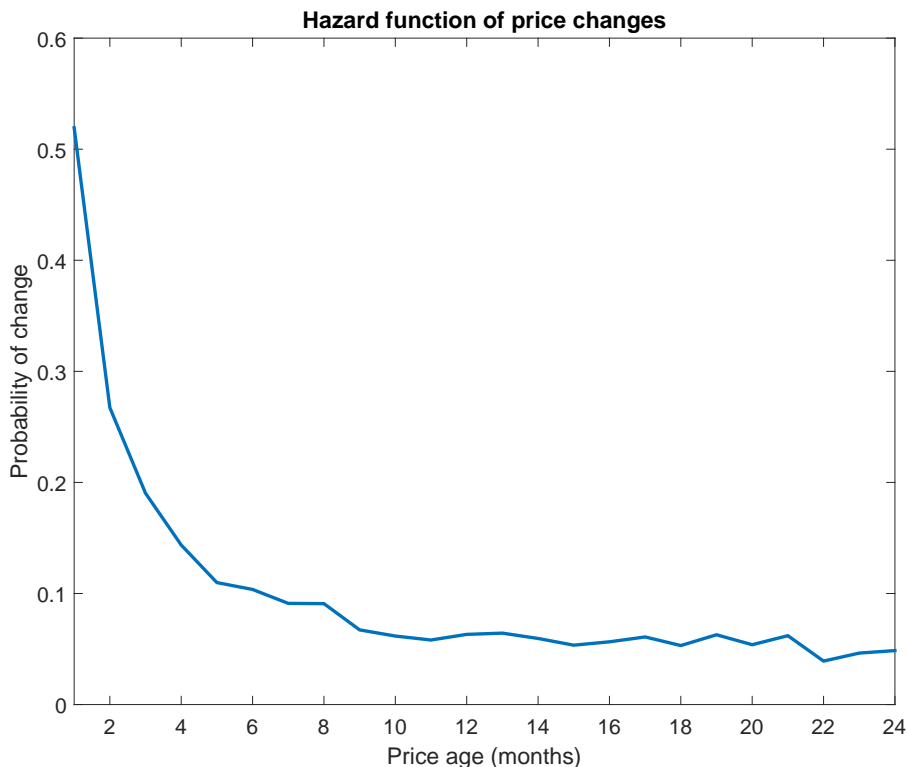


Figure 6: Hazard function induced by the model for the calibration at hands.

In contrast, menu cost models have much difficulty accommodating a decreasing hazard function. Intuitively, the logic of a menu-cost model goes exactly against clusters of price changes: when a firm resets its price, it resets it in the middle of the inaction region, in order to minimize the probability of having to reset it again soon—and to pay the menu-cost again soon. The intuition maps into increasing hazard functions: the older a price, the more likely it is to be away from its optimal target, and thus to be reset. The intuition needs some qualification: some assumptions on the cost process can make the hazard function of menu-cost model non monotonically increasing. Transitory cost-shocks make quickly-reversed price changes worthwhile and flatten the hazard function. But to get a menu-cost model to produce *decreasing* hazard functions requires unrealistically large idiosyncratic shocks, as Nakamura and Steinsson (2008) find.

Microdata show evidence of decreasing hazard functions. Nakamura and Steinsson (2008) find them in CPI data, while Campbell and Eden (2014) find them in a weekly scanner dataset, precisely reporting that an individual price “*typically goes through several price changes in rapid succession before settling down*”. The evidence on decreasing hazard functions is subject to qualifications however. Using the same dataset as Nakamura and Steinsson, but controlling for survivor bias in a different way, Klenow and Kryvtsov (2008) report flat hazard functions.

Empirical hazard functions thus provide support for the kinked-demand theory. Specifically, they provide backing for the shape of the pricing function (31), in particular the continuity of the pricing function at the

bounds of the inaction region. Because within the kinked-demand framework the shape of the pricing function is determined by the equilibrium selection criterion, decreasing hazard functions provide an independent source of evidence in favor of the adaptive rational expectations selection criterion, independent of the one provided by surveys of price-setters.

## 5.5 The more customers know, the more flexible prices are

Which are the sticky-price goods? A main insight from the microdata literature is the tremendous heterogeneity in price rigidity across product categories: Klenow and Malin (2011) report that the frequency of price changes varies from less than 3% per month for some services to 91% for gasoline. A natural explanation for the heterogeneity in the flexibility of prices is heterogeneity in the volatility of costs: the price of gasoline at the pump may be quite flexible because the price of a barrel of crude oil is quite volatile.

The kinked-demand theory predicts other determinants to the rigidity of a good's price. In both menu-cost models and the kinked-demand theory, a price is stickier the wider its inaction region for price changes. In menu-cost models, a main determinant of the width of the inaction region is the size of menu costs. In the kinked-demand theory, the inaction region depends mostly on two parameters: the extensive-margin elasticity of demand  $\alpha$ , and the fraction of uninformed customers  $\lambda$ . Both  $\alpha$  and  $\lambda$  widen the inaction region: a higher fraction of uninformed customers mutes the extensive elasticity of demand more, and there is more to mute the larger the extensive elasticity is.

First thus, goods with stickier prices should be those for which demand is, not necessarily more elastic, but more elastic at the extensive margin. For instance, among goods with the same elasticity of demand, goods that are bought in one-or-zero quantity should tend to have more rigid prices, while goods that customers can buy more or less of should have more flexible prices. Incidentally, canonical examples of flexible-price goods such as gasoline and fresh fruits are divisible goods the quantity of consumers can adjust continuously.

Second, the kinked-demand theory asserts that prices should be more flexible in markets where consumers are better informed on competitors' prices, a prediction that may be easier to test. The challenge is nonetheless to identify goods that customers are more informed about. A first indirect test is to consider durable goods. Klenow and Malin (2011) point to the fact that durable goods have more flexible prices—once fresh food and energy, which I discussed above, are excluded. If one takes the view that households make more thorough research on the goods that they are going to keep longer, the kinked-demand theory provides an explanation.

A more direct test is to look at online shopping, and see whether prices are more flexible online than they are offline. Indeed, it should in principles be easier to compare prices across the websites of different online retailers than by walking between brick-and-mortar stores. A caveat in interpreting such evidence, if it exists, as support for the kinked-demand theory is that online markets can also be seen as markets where price-setters face lower menu costs—at least if one interprets menu costs in a literal sense. Fortunately, recent studies on the frequency of price changes online offer more clear-cut evidence in favor of the kinked-demand

theory, if we use them to compare not online prices versus offline prices, but instead prices of retailers that participate in price-comparison websites, versus prices of retailers that do not. On the one hand, Cavallo (2017) finds no noticeable difference in the frequency of price changes between the prices charged on the websites of 56 retailers in 10 countries, and the prices charged in their physical stores. On the other hand, Gorodnichenko and Talavera (2017) and Gorodnichenko et al. (2016) find that the frequency of (regular) price changes on a price-comparison website is three to seven times higher than the one reported for offline prices in Nakamura and Steinsson (2008).<sup>29</sup> Since the defining feature of a price-comparison website—its *raison d’être*—is to provide more information on different competitors’ prices, and since menu costs have no obvious reason to be smaller on price-comparison websites than elsewhere on the Internet, such evidence is in support of the kinked-demand theory—and specifically of a kinked-demand theory based on information asymmetry on the customer’s side.<sup>30</sup>

## 6 Macroeconomic implications

The kinked-demand theory can be distinguished from other theories of price rigidities by its implications at the micro level. Does it have different implications at the macro level? I show it does: the theory has novel implications for monetary policy. I derive the Phillips curve of the kinked-demand theory and stress four of its implications. First, the kinked-demand Phillips is strongly convex, and relies on this convexity instead of inflation expectations shifters to limit the extent to which inflation can increase output. Second, the long-run Phillips curve is essentially similar to the short-run Phillips curve, leading to a permanent trade-off between output and inflation. Third, relative price changes such as oil price shocks shift the Phillips curve up. Fourth, monetary shocks have a long-lasting impact on output, invalidating the idea that a state-dependent pricing model necessarily speaks in favor of little monetary non-neutrality.

### 6.1 The kinked-demand Phillips curve

To sum up the aggregate-supply side of the model into a Phillips curve, aggregate the price-setting behavior of firms across sectors. Differentiating the price level (6) (still common to all households), inflation appears as a weighted average of sectoral inflations:

$$\Pi_t^{1-\theta} = \int \Pi_{t,i}^{1-\theta} \left( \frac{P_{t-1,i}}{P_{t-1}} \right)^{1-\theta} dG(A_{t,i}). \quad (34)$$

Lemma 3 precisely expresses the sectoral inflation rate  $\Pi_{t,i}$  as the pricing function  $q$  of the sectoral state variable  $X_{t,i} = W_t/A_{t,i}P_{t-1,i}$ —nominal cost in sector  $i$  divided by the lagged market price. Using the

<sup>29</sup>Gorodnichenko and Talavera (2017) use scraped data while Gorodnichenko et al. (2016) use a data set directly provided by the online platform.

<sup>30</sup>In addition, Gorodnichenko and Talavera also find that goods that receive more clicks have more flexible prices, which the authors suggest “*points to a greater flexibility for price quotes that matter to consumers*”. If more clicks means more research and thus more awareness of all sellers’ prices, the fact fits with the kinked-demand theory.

labor-supply equation (4) to rewrite the state  $X_{t,i}$  turns equation (34) into the following Phillips curve:

**Proposition 4** *The Phillips Curve of the adaptive rational-expectations equilibrium is:*

$$\Pi_t^{1-\theta} = \int \left( q \left( \frac{C_t}{A_{i,t}} \Pi_t \frac{P_{t-1}}{P_{t-1,i}} \right) \right)^{1-\theta} \left( \frac{P_{t-1,i}}{P_{t-1}} \right)^{1-\theta} dG(A_{t,i}). \quad (35)$$

The kinked-demand Phillips curve gives—by definition—a relationship between inflation  $\Pi_t$  and output  $C_t$ . Two shifters affect the kinked-demand Phillips curve: the distribution of the sectoral technology shocks  $(A_{i,t})_i$ , and the past distribution of prices  $(P_{t-1,i}/P_{t-1})_i$ . To set these distributions, I simulate the aggregate economy under the following assumptions. I assume a large number of markets—100 000 in the simulation—which sees a market as consisting of very similar goods, in line with the perfect indifference in customers’ preferences between goods produced by different firms in a given market. I assume the productivity processes are identical across sectors, and independent—ruling out any aggregate productivity shocks. Under these assumptions, the large number of markets lets the law of large numbers equalize the cross-sectional distribution of productivity  $A_i$  to its ergodic distribution. Finally, I take the distribution of prices  $(P_{t-1,i}/P_{t-1})_i$  to be at its steady-state value—I consider the Phillips curve starting from the steady-state. The steady-state consists of the economy under a constant growth of nominal spending (33), in which case the law of large numbers again sets the distribution of the sectoral state variable  $(A_i, X_i)$  to its ergodic distribution.

Figure 7 plots this Phillips curve for the calibration in table 1. The calibration is monthly but figure 7 considers the inflation rate and average output over the entire year—not just month—to come.<sup>31</sup> The inflation rate can affect output substantially: high inflation rates push output up against its upper bound, while high deflation rates push it up against its lower bound, where the bounds are the ones defined in section 3. From one extreme case to the other, output can change by as much as 11%. The trade-off between output and inflation is also substantial when measured by the slope of the Phillips curve: at a moderate level of inflation: a one-percent increase in output corresponds to an increase in inflation of 0.3 points when inflation is 0%, and 1.15 points when inflation is 2%.

Yet the upper and lower bounds on output set a limit on how much inflation can affect output: the key feature of the kinked-demand Phillips curve is its strong convexity for positive inflation rates, and strong concavity for negative ones—all in all, the long-run Phillips curve is S-shaped. At 10% inflation, a one-percent increase in output generates an increase in inflation of 7.2 percentage points. The convexity allows to combine a rather flat Phillips curve at moderate rates of inflation with a virtually vertical one under hyperinflation (and hyperdeflation). The convexity arises mechanically from the pricing function (31): small increases in nominal marginal costs do not trigger much price increases as most firms do not reach the upper end of their inaction regions, but for larger increases in costs many firms are pushed to the end of their inaction regions and increase their prices.

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<sup>31</sup>I fix the inflation rate to take the same value every of the 12 months, and solve for the corresponding output each month. Fixing output to take the same value every month and taking the cumulative inflation rate over the 12 months yields almost exactly the same result.

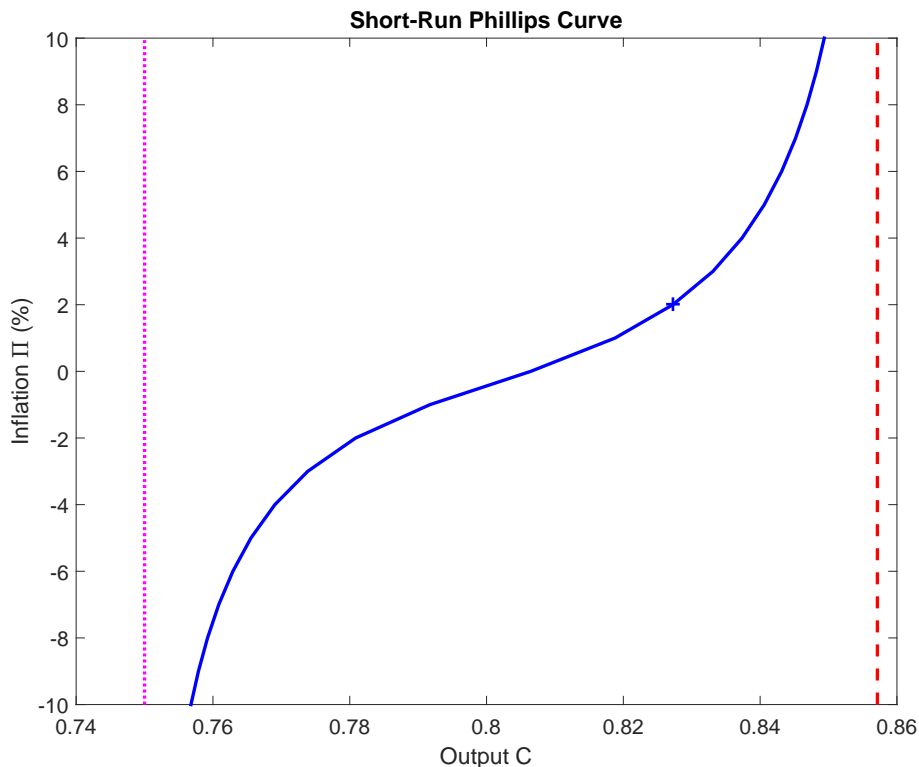


Figure 7: Short-run Phillips curve starting from steady-state (for  $\mu = 2\%$  annually). The vertical lines are the bounds on output derived in section 3. The cross corresponds to the steady-state.

The convexity of the kinked-demand Phillips curve is a constitutive property of the theory. Yet, it does not necessarily set the theory apart. Indeed, on this account what first distinguishes the present model from alternative theories of price rigidity is its tractability, which allows to easily solve for the Phillips curve without relying on approximation methods. The norm in monetary models is to rely, often by necessity, on linearizations methods, ruling out the possibility of investigating the extent of non-linearity in the Phillips curve. Exceptions exist. Ball et al. (1988) consider a model of time-dependent pricing where firms set prices for a deterministic, but endogenously chosen, amount of time. They find that firms choose a higher frequency of price changes when inflation is higher, and that the slope of the Phillips curve increases with the inflation rate. They present both features as properties of optimizing models of nominal rigidity, which endogenize the extent of nominal rigidity. However, as the authors mention, if the higher frequency of price changes is a robust feature which is for instance also predicted by state-dependent pricing menu-cost models (and, for that matter, the present model), that the slope of the Phillips curve increases with inflation needs not follow. The menu-cost model of Caplin and Spulber (1987), where money is completely neutral, offers a counter-example, while the menu-cost model of Caplin and Leahy (1991, 1997), where monetary shocks impact output differently depending on the level of output, suggests menu-costs models can generate non-linearities in the Phillips curve. How convex a Phillips curve menu-cost models predict appears as an

open question however.<sup>32</sup> Akerlof et al. (2000) generate non-linearities in the Phillips curve by considering near-rational agents who only incorporate inflation in their wage-setting when inflation reaches a threshold of salience. In contrast, the convexity of the kinked-demand Phillips curve does not rely on any departure from rationality.

The convexity of the kinked-demand Phillips curve provides simple explanations to some puzzles in the evolution of the U.S. Phillips curve in the past decades. Atkeson and Ohanian (2001) document that the slope of the Phillips curve is lower when estimated on the post early-1980s sample: the Phillips curve has flattened.<sup>33</sup> Some economists, such as Roberts (2006), have interpreted it as a consequence of changes in monetary policy, which would have achieved a better anchoring of expectations. The convex kinked-demand Phillips curve sees the decrease in the slope of the Phillips curve in the 1980s as exactly what one would expect when inflation fell from the double-digit levels it had known during the 1970s.

A related puzzle is the missing disinflation observed during the Great Recession: although output decreased sharply in 2008-2009, deflation did not follow as the estimates of the slope of the Phillips curve would have suggested. As Ball and Mazumder (2011) argue, this can be explained by the convexity of the Phillips curve. In the kinked-demand Phillips curve, not only is the Phillips curve flatter at 2% inflation than at 10%: the relationship becomes even flatter around zero inflation. A slack in output is associated with little decrease in inflation until it reaches, not Great Recession, but Great Depression levels, at which point strong deflation ensues.

## 6.2 The absence of expectations shifters

Many theories of the Phillips curve build on the insights of Friedman (1968) and Phelps (1968) to explain the trade-off between output and inflation: it is because prices (or wages) are set based on imperfect expectations of inflation that inflation can affect output. This assigns a key role to expectations of inflation: because output depends only on the gap between inflation and inflation expectations, past expectations of present inflation are a shifter of the Phillips curve. Models that rely on the Phelps-Friedman rationale include models of producers' imperfect information, from the New-Classical Phillips curve of Lucas (1972) to the sticky-information Phillips curve of Mankiw and Reis (2002). Other models of the output-inflation trade-off, such as time-dependent pricing or menu-cost models, do not explicitly rely on any form of nominal mis-perception but, because they make pricing forward-looking, also assign a central role to expectations of inflation—present expectations of future inflation this time. Such models give rise to the New-Keynesian Phillips curve, with present expectations of future inflation as a shifter.<sup>34</sup>

By seeing price rigidity as a pure coordination failure, the kinked-demand theory contrasts with both accounts of the output/inflation trade-off: its Phillips curve (35) does not contain any expectations shifters.

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<sup>32</sup>Menu-cost papers do not usually derive the Phillips curves of their models. The exception is Gertler and Leahy (2008). They derive the Phillips curve of their model by relying on an approximation around steady-state however.

<sup>33</sup>Stock and Watson (2009) survey the subsequent literature on Phillips curve inflation forecasts.

<sup>34</sup>The New-Keynesian Phillips curve is canonically derived under Calvo time-dependent pricing. Gertler and Leahy (2008) show that a menu-cost model gives rise to a similar Phillips curve.

This means, first, that the kinked-demand Phillips curve contains no past expectations of present inflation. Firms have full—not outdated—information when setting their prices. Thus, the Phillips curve does not lag past expectation errors. Second, the kinked-demand Phillips curve contains no more present expectations of future inflation. The pricing decision of firms is not forward-looking: to set prices, firms only look at present-day’s variables and need not form any expectations on future variables since they can always reset their prices tomorrow if new conditions call for it. Thus, the Phillips curve is not forward-looking.

An important appeal of augmenting the Phillips curve with inflation expectations is its ability to reconcile the idea of a trade-off between inflation and output with the fact that episodes of hyperinflation are not associated with hyperoutput. Despite the absence of expectations shifters however, the kinked-demand Phillips curve passes the sanity check of hyperinflation. What limits the extent to which inflation can increase output is not expectations shifters, but the strong convexity of the Phillips curve: when output approaches its full-information upper-bound, the Phillips curve becomes asymptotically vertical.

That it is possible to account for episodes of hyperinflation without relying on expectations shifters obviously does not prove wrong the possibility of such expectations shifters. The kinked-demand theory itself could possibly be amended to include some forward-looking behavior—for instance if customers are not randomly assigned every period, so that firms care about long-term market shares in setting their prices. To be clear, in the present model the absence of inflation expectations in the Phillips curve also comes from the assumption of adaptive rational expectations, which captures the fact that firms coordinate on the past price. If firms were to coordinate on expectations of future inflation instead, expectations would reappear in the Phillips curve. Firms could, in theory, but survey evidence suggests that in practice they do not. Fewer than a third of the price-setters surveyed in Blinder et al. (1998) report that they often “*take forecasts of economy-wide inflation into account*”, and more generally 55% report that they rarely or never “*raise [their] own price in anticipation when [they] can see cost or wage increases coming*” (p.203). This is confirmed by Coibion et al. (2015)’s recent survey of firms, which finds that about 60% of firms report not tracking inflation. That firms do not coordinate on their expectations of inflation may not be so surprising: a variable as disagreed upon as inflation expectation hardly qualifies as an ideal public signal to coordinate on.

It can be argued that, although firms coordinate on the past price when inflation is low, they would switch to coordinating on expectations of inflation—or some other, more easily observable, index—when inflation is high. This is of course a possibility, although firms would still face a coordination problem in switching from the past price to the new index: no firm would have an incentive to do it first. In addition, such a switch would make little change to the present Phillips curve: it would only make the Phillips curve more vertical at levels of inflation at which it already almost perfectly is. And it already is because firms behave in a way that looks very much like indexation already: under high inflation, firms start tracking nominal costs almost continuously. At a minimum, what the kinked-demand Phillips curve shows is that the trade-off between output and inflation needs not arise from any form of nominal mis-perception nor forward-lookingness in pricing, and thus needs not be shifted by expectations of inflation.

This matters for monetary policy. First, relying on the convexity of the Phillips curve to limit the extent to which inflation affects output gives a different account of the costs of disinflation—the sacrifice ratio—than relying on expectations shifters in the Phillips curve does. In models of price-rigidity that rely on expectations shifters, a policy of disinflation needs not be contractionary, provided it succeeds in shifting expectations of inflation. This point was central to the “*rational-expectations view*” on the Phillips curve, propounded for instance in Sargent (1982). The absence of a sacrifice ratio takes the most drastic form in models whose Phillips curve contains present expectations of future inflation, such as the New-Keynesian Phillips curve. With such Phillips curves, the credibility of the disinflation policy is enough to guarantee it will not lead to a recession. As shown by Ball (1994), a credible disinflation even leads to a boom. Models whose Phillips curve contains past expectations of present inflation, such as models of producers’ inattention, avoid this extreme prediction. When price-setters are inattentive, even a credible disinflation policy can be costly in output because many firms remain unaware of the change in policy. Mankiw and Reis (2002) present this property as support for models of producer’s inattention, as opposed to the New-Keynesian Phillips curve. Yet, the common prediction of both types of Phillips curves is that a disinflation policy that is both credible and widely known is not costly. In contrast, the kinked-demand Phillips curve predicts a high sacrifice ratio can apply to such disinflations too. Even if all firms know about, and believe in, the policy change, they still face a coordination problem in deciding to increase prices more slowly.

The kinked-demand theory predicts so while being consistent with the historical experiences that have been presented as evidence against the necessity of a high sacrifice ratio. The theory predicts that disinflating the economy from around 10% inflation to moderate levels—such as during the Volcker disinflation of the early 1980s in the US—is costly. Yet, the convexity of the kinked-demand Phillips curve implies very small costs of disinflating from higher inflation rates to a 10% rate. Most arguments against a high sacrifice ratio come precisely from such historical experiences. Sargent (1982) points at the four disinflations of Austria, Hungary, Poland and Germany in 1922-1924 as evidence against “*prohibitively high costs [of] eradicating inflation*”, if only monetary policy is credible enough to warrant an immediate adjustment of expectations. However, Sargent does document a substantial rise in unemployment in Austria, Hungary and Poland (data are missing for Germany). His argument is not that disinflation was not costly, but that it was much less costly than a linear extrapolation of the standard costs of disinflation proposed for moderate levels of inflation would infer. But this is exactly what the kinked-demand theory predicts. Another argument against a high sacrifice ratio comes from the study of disinflations in developing countries, as surveyed in Calvo and Vegh (1999). They document an initial *boom* following exchange-rate-based stabilization plans (exchange-rate pegs), although contraction does materialize in the following years. In these event studies however, inflation rarely falls below double-digit levels, and never in the first years of the stabilization plan. Through the lens of the kinked-demand Phillips curve, the absence of a contraction should not be seen as a puzzle, nor evidence against a large sacrifice ratio when disinflating below 10% inflation. As it turns out, in one of the few cases where disinflation was pursued significantly below 10%—the 1991 Argentinian currency board against the



dollar where inflation reached 0% in 1996—unemployment rose from 5.8% to 18.8% between 1991 and 1996.

The absence of inflation expectations in the Phillips curve has even more direct implications for policy. Since the presence of inflation expectations in the Phillips curve is the source of the inflation bias in standard analyses of monetary policy under discretion (Kydland (1977); Barro and Gordon (1983)), their absence in the kinked-demand theory implies the absence of an inflation bias. I do not venture further on the implications of the theory for optimal monetary policy however, since the present paper abstracts from aggregate shocks (except monetary shocks) and is therefore ill-suited to address the optimal conduct of monetary policy in response to shocks.

To conclude on the limited role of expectations in the theory, I shall stress that not having expectation in the Phillips curve does not deny the importance of expectations for monetary policy. Although I consider a nominal-spending rule in the present paper, if monetary policy was set according to an interest-rate rule, expectations would still enter the model through the Euler equation. Essential policy issues that rely heavily on the forward-lookingness of the behavior of the private sector, such as forward guidance, would still be fully relevant. The kinked-demand theory only rationalizes the finding of survey evidence that inflation expectations may not matter much for the price-setting decision of firms. It does not contend that other decisions of the private sector, such as the consumption/savings decision embedded in the Euler equation, are not forward-looking in nature.

### 6.3 Long-run monetary non-neutrality

In addition to their different implications for the sacrifice ratio and the inflation bias, expectations shifters and convexity also differ in their implications for the long-run trade-off between inflation and output. In the Phelps-Friedman rationale, there exists a trade-off between inflation and output in the short-run as prices are set based on imperfect expectations of inflation, but in the long-run expectations adjust and the trade-off vanishes.<sup>35</sup> Because the kinked-demand theory is not a theory of money illusion, there is no room for the argument that mis-perceptions should disappear in the long run, making the long-run Phillips curve vertical. Figure 8 plots the long-run Phillips curve of the kinked-demand theory: the relationship between steady-state output and the steady-state inflation rate  $\mu$ , capturing the trade-off that monetary policy faces if the change in inflation considered in the short-run Phillips curve is to stay permanent. The long-run Phillips curve is virtually identical to the short-run Phillips curve, implying a long-run trade-off between output and inflation. Again however, this trade-off is limited by the strong convexity of the Phillips curve. In the kinked-demand theory, it is not that the Phillips curve is flat in the short-run and vertical in the

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<sup>35</sup>Models of time-dependent pricing do not always back the intuition of an exactly vertical long-run Phillips curve. For instance, Calvo pricing gives birth to the New-Keynesian Phillips Curve  $\pi_t = \kappa x_t + \beta E_t(\pi_{t+1})$ , where  $x_t$  is the output gap,  $\beta$  the discount factor, and  $\kappa$  the slope of the (short-run) Phillips curve. The long-run Phillips curve is thus  $\pi = 1/(1 - \beta)x$ . It is not exactly vertical, but close to it. Besides, in a non-cashless economy, the tax-like distortions created by shoe-leather costs also give room for the growth rate of the money supply to affect steady-state output. In this case however, steady-state output *decreases* with steady-state inflation.

long-run. Instead, it is flat at low levels of inflation, and vertical at high levels.<sup>36</sup>

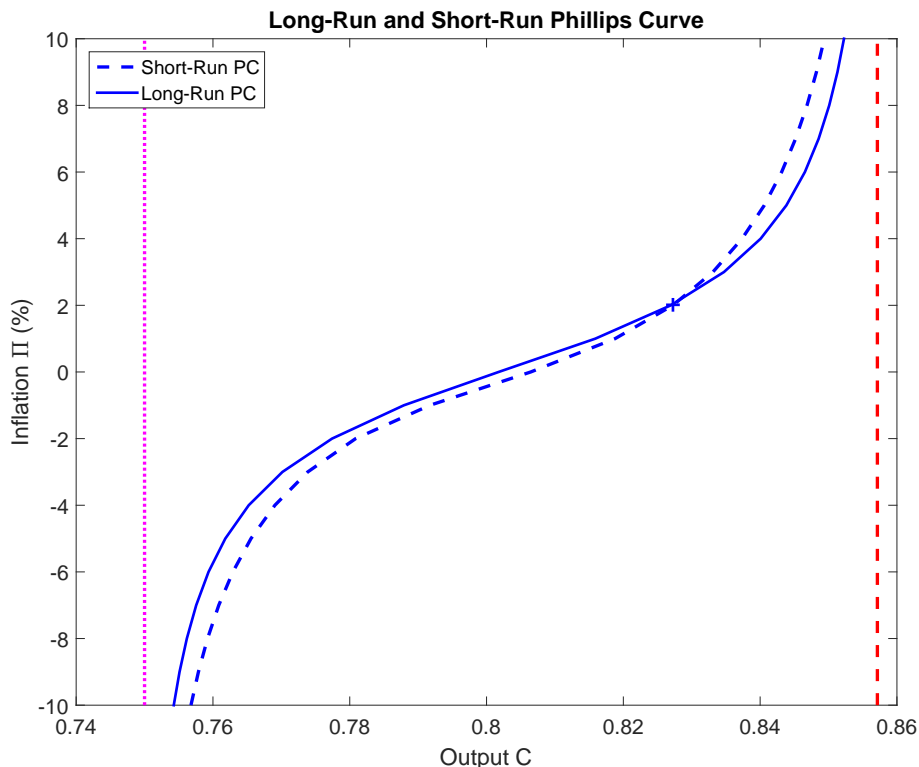


Figure 8: Long-run Phillips curve, superimposed on the short-run Phillips curve. The vertical lines are the bounds on output derived in section 3. The cross corresponds to the  $\mu = 2\%$  steady-state.

A higher inflation target increases output persistently because it persistently affects the position of firms within their inaction regions. The upper panel of figure 9 plots, for annual inflation rates of  $-2\%$  to  $2\%$ , the cross-sectional distribution of the  $X_i$ 's within the inaction region. Higher inflation shifts the distribution of the  $X_i$ 's to the right. As a consequence, the distribution of markups shifts to the left, as shown in the bottom panel. (The bottom panel plots the distribution of  $P_i/W$  instead of the distribution of markups  $P_i/WA_i$  because the two masses in  $\mathcal{M}(\alpha + \theta)$  and  $\mathcal{M}(\alpha(1 - \lambda) + \theta)$  in the distribution of markups makes it hard to visualize.) As markups decrease, output increases.

The long-run effect of inflation on output is best understood by remembering that the price rigidity of the kinked-demand theory is a downward rigidity. In the kinked-demand theory, prices have a tendency not to adjust downward to decreasing costs, because price decreases cannot be advertised. When positive productivity shocks lower the production costs of a firm, the firm does not decrease its price, not until the state variable  $X_i = W/A_i P_{-1,i}$ —nominal costs divided by past price—reaches the lower end of its inaction

<sup>36</sup>The model of Akerlof et al. (2000) yields a similar property. In their model with near-rational agents, it is not that agents face money illusion in the short-run and not in the long-run, but instead that agents face money illusion at low inflation rates and not high inflation rates. In contrast to Akerlof et al. (2000), the kinked-demand theory departs altogether from the interpretation of the output/inflation trade-off as a mis-perception between real and nominal variables (and does not rely on any departure from rationality).

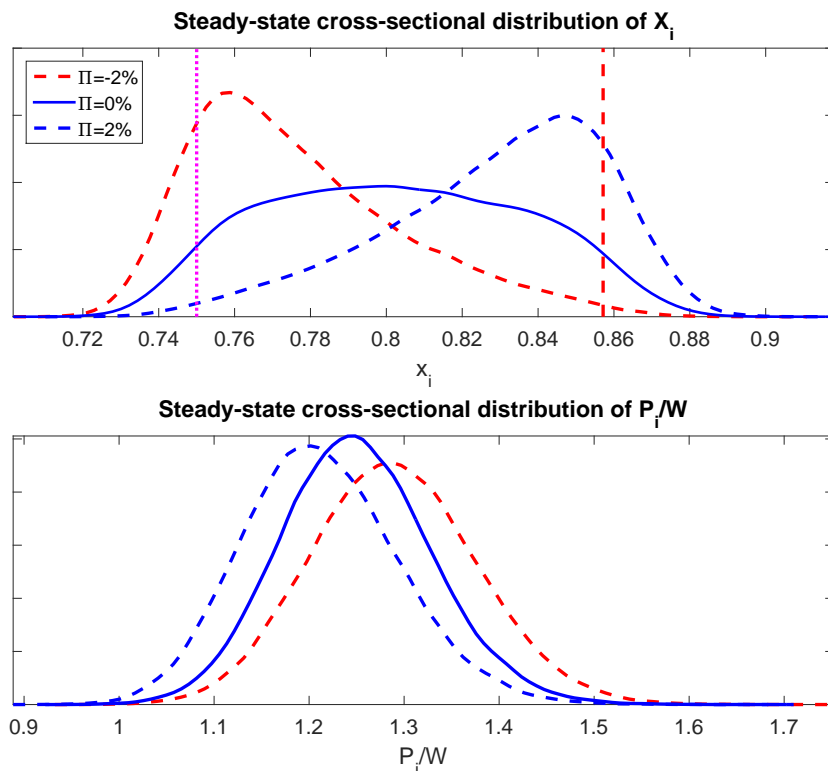


Figure 9: Steady-state distributions of the state variable  $X_i$  (top panel) and of  $P_i/W$  (bottom panel) across sectors, for different (annual) values of nominal spending growth. On the left panel, the vertical lines are the limits of the inaction region.

region. Instead, the markup increases. Trend inflation tempers this tendency by steadily increasing nominal costs, thus steadily eroding markups. Because markups are lower, output is higher.

The mechanism behind the existence of a non-vertical long-run Phillips curve is thus not unlike the existing argument in favor of a long-run trade-off: downward nominal wage rigidity. The argument, dating back to Tobin (1972) and given a detailed account in Akerlof et al. (1996), is that if for any reason nominal wages have trouble adjusting downward, then positive inflation can increase output by eroding real wages without touching to nominal wages. Although the argument has usually needed to assume disequilibrium in the labor market and thus been subject to the Barro critique, in joint work with Emi Nakamura and Jón Steinsson (Dupraz et al. (2016)) we show that a labor search framework makes it consistent with equilibrium and robust to the Barro critique.

Here prices, not wages, are the sticky ones. But here too inflation acts by having relative prices adjust in a way they would not without the help of inflation: inflation greases the wheels of the goods market. There is a substantial difference however: the reasons for the lack of adjustment in the absence of inflation is different. The downward rigidity of nominal wages is usually argued to come from psychological barriers to wage cuts combined with money illusion. Here there is neither money illusion nor loss aversion. Instead,

firms face a coordination failure: a firm has no incentive to adjust its price after a shock if it is the only firm to do so. Inflation solves the coordination problem by making the adjustment for everyone at once.

The existence of a non-vertical long-run Phillips curve has long been a contentious empirical issue. Traditional tests—assessing whether the coefficients on lagged inflations sum to one—fell out of fashion after Sargent (1971) pointed out that identifying the slope of the long-run Phillips curve in this way requires to assume that inflation expectations load one for one on past inflation, a strong assumption given that inflation had been little serially correlated historically. However, King and Watson (1994) show that the slope of the long-run Phillips is identified provided inflation has a unit root, and find this slope to be non-vertical when using a structural VAR with a Keynesian identification. Yet, using a higher-dimensional VAR and different identification assumptions, Benati (2015) cannot reject the hypothesis of a vertical long-run Phillips curve. As Benati stresses, the incontrovertible result is the substantial uncertainty surrounding the estimates: at bottom the problem is that there is little information in the existing data to estimate the slope of the long-run Phillips curve, both because of the generic difficulty in estimating the long-run, and because of the need to rely only on the permanent variations in inflation. If the empirical evidence is inconclusive, what the kinked-demand theory shows is that there is no theoretical basis to exclude the possibility of a long-run trade-off as inconsistent with rationality or rational expectations.

The existence of a long-run trade-off between inflation and output summons the normative question: should monetary policy exploit it by targeting a higher inflation target? The benefit of a higher inflation target implied by the kinked-demand theory—eroding markups—adds to the two main arguments in favor of higher inflation targets: greasing the wheels of the labor markets by eroding real wages when nominal wages are downwardly rigid, as already mentioned, and creating a buffer away from the liquidity trap.<sup>37</sup>

Pinning down the optimal inflation target called for by the possibility of eroding markups requires to compare this new benefit to the costs of inflation. The present version of the model does incorporate the one cost of inflation usually taken into account in studies of optimal monetary policy (Woodford (2003a)): the welfare loss stemming from possibly more dispersed relative prices. Yet, in the model higher inflation does not increase relative price dispersion within markets. Thus, the optimal inflation rate is trivially infinite. The absence of connection between inflation and price dispersion is confirmed empirically in Nakamura and Steinsson (2016). As they stress, it is thus still unclear what the relevant costs of inflation are and how to quantify them. As a consequence, I do not undertake a formal cost-benefit analysis, and do not attempt to pin down the optimal inflation target.

Instead, I simply make three remarks. First, higher inflation always implies higher output in the model, but only if output is sub-optimally low does it imply higher welfare. It is in this version of the model, since the distortions created by monopolistic competition are not corrected by any tax or subsidy. And it is likely to be in reality too. Yet, I know of no reason why steady-state distortions, which do not fluctuate over the business cycle, should be corrected by monetary policy instead of fiscal policy, if correcting them through

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<sup>37</sup>The case for a positive inflation target to avoid falling in the liquidity trap is often attributed to Summers (1991).

monetary policy comes with the additional costs created by inflation.

Second, putting this concern aside, the convexity of the long-run Phillips curve implies that most of the benefits of a higher inflation target are achieved with reasonably low inflation rates. In the calibration at hand, full-information output is about 7% higher than zero-inflation output. But an inflation target of 5% already closes 75% of the gap: much inflation is mostly useless. Thus, the kinked-demand argument for a higher inflation target is likely not to justify a target much higher than the recent 4% proposal by Blanchard et al. (2010) and Ball (2014), which they base on liquidity-trap concerns.

Third, a distinct implication of the convexity of the long-run Phillips curve is actually to qualify the liquidity-trap argument for a higher inflation target. As the argument goes, maintaining a distance in normal times between the nominal interest rate and its lower bound of zero leaves room for monetary policy to cut rates and stimulate demand during recessions. Yet, the present model suggests that stimulating demand becomes harder at high inflation rates. It implies that a higher inflation target would save ammunitions for bad times only at the cost of making these ammunitions less effective.

## 6.4 Inflation and relative price changes

If the convex Phillips curve plotted in figure 7 gives a simple account of such events as the flattening of the Phillips curve in the 1980s or the missing disinflation of 2008-2009, it does not in itself explain others, such as the stagflation of the 1970s, where high inflation was combined with low activity. It has long been stressed—for instance in Gordon (1982)’s triangle model—that such an event does not invalidate the existence of a Phillips curve: the Phillips curve can shift under the influence of shocks independent of monetary policy. A first obvious shifter of the Phillips curve, in the kinked-demand theory like other models, is an increase in aggregate productivity, which shifts the Phillips curve to the right.<sup>38</sup>

Yet, a much-discussed suspect for the shifts of the Phillips curve in the 1970s is not aggregate productivity but the OPEC oil price shocks—distinct from their effect on aggregate productivity. Although the impact of oil prices on inflation is very present in policy discussions and has, like productivity shocks, long been introduced in the empirical work of the Phillips curve (Gordon (1982)), it is both less discussed and more contentious on the theoretical side. On the one hand, Friedman’s monetarist motto that *“inflation is always and everywhere a monetary phenomenon”* (Friedman (1970)) intends to rule out such shocks as a source of inflation. In a much-cited article in Newsweek (Friedman (1974)), he asked: *“Why should the average level of prices be affected significantly by changes in the price of some things relative to others?”* Under this monetarist view, oil price shocks were only an excuse for the lenient monetary policy of the 1970s, which was the only cause of inflation. Stagflation should be understood as monetary policy shifting inflation expectations by trying to exploit the output/inflation trade-off, as Friedman’s accelerationist Phillips curve had predicted.

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<sup>38</sup>It also shifts right the unemployment Phillips curve as long as changes in productivity affect the unemployment rate, as it does for instance in a search model with real-wage rigidity (Blanchard and Gali (2010)).

On the other hand, Mankiw and Ball (1995) show that in a model with sticky prices, there is no fallacy in a link between changes in relative prices and changes in the price level: relative-price changes are shifters of the Phillips curve. Ball and Mankiw show this point in a static menu-cost model which takes initial prices to be optimal. If dynamic menu-cost models are less tractable and make the issue harder to analyze, the analytical tractability of the kinked-demand model makes the argument easier to investigate.

To analyze the effect of an oil-price shock, I consider the following thought experiment. Starting from the symmetric steady-state distribution of sectoral productivity, I assume that 8% of the sectors—the weight of energy in the PCE in 1980—face a decrease in productivity of 2.1% per month over the year—the average increase in the price of energy relative to the CPI from March 1979 to March 1980. In order to isolate the effect of relative-price changes from the effect of changes in aggregate productivity, I assume that the remaining sectors face an increase in productivity so that aggregate productivity is left unchanged. Figure 10 gives the effect of this simulated oil price shock. The Phillips curve shifts up: the steady-state level of output at 2% inflation is now associated to an inflation rate of 3.4%. Firms hit by the negative productivity shocks increase their prices, while for most of the other firms the increase in productivity is not sufficiently large to trigger a price decrease. The order of magnitude of the increase in inflation is itself a lower bound since the model abstracts from intermediary inputs, and thus from any spillover to the non-energy sectors.

A less rigoristic interpretation of Friedman’s monetarist motto is that, although such things as an increase in the relative price of oil may put inflationary pressures on the economy, it is always in the power of the central bank to undo these shocks, so that the central bank does ultimately have full control over the price level. The model fits this interpretation: all inflation rates are indeed parts of the menu of options that the central bank can choose from on the Phillips curve. Yet, the central bank can only decrease inflation by trading off a decrease in output. Figure 10 gives the extent of output loss the central would have to be willing to endure to undo the inflationary shock. Maintaining the pre-shock 2% inflation rate requires a decrease in output of 1.3%. Containing inflation requires to decrease nominal spending enough so that enough firms reach the bottom end of their inaction region and decrease their prices. Yet, in doing so, many other firms respond to the decrease in nominal spending without changing prices, decreasing production instead.

## 6.5 Dynamics of monetary shocks

Looking at the effect of monetary policy through the Phillips curve abstracts from the dynamics in the output/inflation trade-off. I turn to the dynamics of monetary policy shocks. Because impulse-response functions are more common than Phillips curves as a way to evaluate the effect of monetary policy in theoretical models, this also allows me to compare the extent of monetary non-neutrality in the kinked-demand theory and alternatives theories of price rigidity, in particular menu-cost models.

The literature on menu-cost models has often served as a cautionary tale against the large and long-lasting non-neutrality found in models of time-dependent pricing, such as Calvo (1983)’s model of staggered pricing. With time-dependent pricing, the fraction of firms that adjust their prices is fixed and the selection

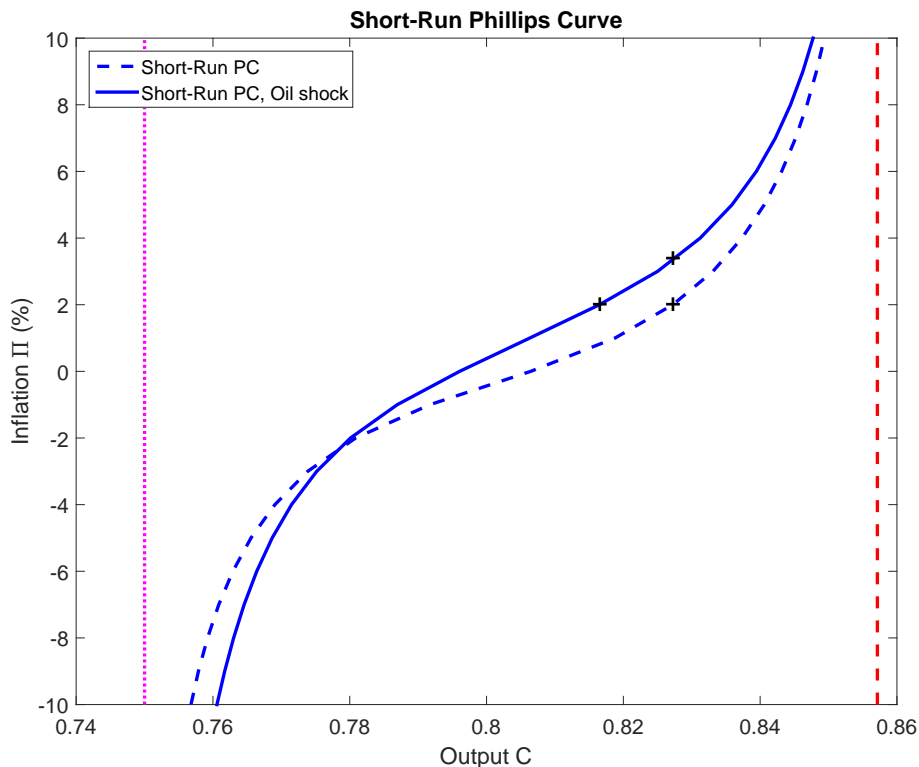


Figure 10: Shift in the short-run Phillips curve after an oil-price shock. The vertical lines are the bounds on output derived in section 3. The cross corresponds to the  $\mu = 2\%$  steady-state.

of firms that adjust is random. The more microfounded alternative of state-dependent pricing endogenizes both the fraction and the selection of adjusting firms. When these characteristics are endogenized through a menu-cost model, the real effect of monetary shocks can be dramatically reduced. Caplin and Spulber (1987) exhibit a particular case where money is completely neutral. Golosov and Lucas (2007) show that a more realistic version of the menu-cost model, which adds in particular idiosyncratic shocks, predicts, if no complete neutrality, very transient effects of monetary shocks.

State-dependent pricing is often used as a synonym for menu-cost models. Yet it is not: the kinked demand curve theory is a model of state-dependent pricing too. I show that the kinked-demand theory predicts much longer-lived real effects of monetary shocks than in the benchmark menu-cost model of Golosov and Lucas (2007), and thus that the transient effects of monetary shocks in menu-cost models is not a general feature of state-dependent pricing, but only of the specific way menu-cost models make pricing state-dependent.

I use Golosov and Lucas’s results as a comparison point to contrast the predictions of the kinked-demand theory with the predictions of menu-cost models. To be sure, the model of Golosov and Lucas is only a particular version of the menu-cost framework. In particular, it considers a case with no strategic complementarity in price-setting. Subsequent literature—for instance Gertler and Leahy (2008) and Nakamura and

Steinsson (2010)—has shown that strategic complementarities amplify the real effect of monetary shocks in menu-cost models just as it does in models of time-dependent pricing.<sup>39</sup> But the version of the kinked-demand model I consider in this paper shares the same sin as Golosov and Lucas’s model: insofar as strategic complementarities are measured by the slope of the notional short-run aggregate supply (SRAS), there is none. Golosov and Lucas’s model is thus the appropriate benchmark.

To evaluate the extent of short-run monetary non-neutrality, I run the same experiment as the one Golosov and Lucas use to show the transient effects of monetary shocks in their benchmark menu-cost model: starting at the steady-state, I simulate a one-time 1% increase in nominal spending and look at how output responds.<sup>40</sup> Figure 12 plots the quarterly impulse-response function of output when the inflation target  $\mu$  is 2%. On impact, most of the increase in nominal spending translates into an increase in output. More critically, the shock is much more persistent than in Golosov and Lucas (2007)’s menu-cost model. There, all effects of the monetary shock disappear in about half-a-quarter; here, the effect of the shock is still about 40% of its initial impact after a year, and 20 % after two. The persistence of the shock is much more in line with the persistence predicted by the Calvo model. Figure 12 superimposes the impulse-response for the Calvo model, absent strategic complementarities<sup>41</sup>

What accounts for the difference between the kinked-demand theory and a menu-cost model? Both in a menu-cost model and in the kinked-demand theory, the firms that are triggered to increase their prices following a positive monetary shock are the ones that are at the upper end of their inaction region. What differs is the connection between the size of cost-changes and the size of price-changes discussed in section 5.3. In a menu-cost model, a firm makes a large price-adjustment regardless of the size of the cost-shock. As a result, in response to the small increase in nominal costs driven by monetary policy, the firms that adjust their prices adjust them by enough to compensate for the firms that do not adjust. In contrast, in the kinked-demand theory the change in price is at most the size of the change in cost. As a result, in response to a monetary shock, no firm adjusts its price by more than the size of the monetary shock. Over time all prices do adjust. But since none overadjusts, the price level adjusts slowly, leaving output durably high.

The example of the kinked-demand theory shows that what is true for menu-cost models needs not be true of all models of state-dependent pricing: deriving the inaction region from the cost of changing prices, as menu-cost models do, is not innocuous. Just as models of time-dependent pricing constrain the frequency of price changes to be little dependent on the economic environment, the assumption in menu-cost models of a cost of adjusting prices constrains the size of a price change to be little dependent on the size of the

<sup>39</sup>Midrigan (2011) and Alvarez and Lippi (2014) also show that economies of scope in adjusting prices—the assumption that multiproduct firms can change the price of all their goods by paying the menu cost only once—also increase the extent of monetary non-neutrality in a menu-cost model.

<sup>40</sup>Because behavior is derived under the expectation of no shock, the question arises of whether this is consistent with rational expectations. A general argument to answer yes, which applies to both the menu-cost and the kinked-demand models, is that zero-probability events can happen. An argument specific to the kinked-demand model is that the expectations of price-setters on the process for costs do not matter anyway: price-setting is not forward-looking.

<sup>41</sup>Specifically, this is the IRF implied by the log-linearized New-Keynesian Phillips curve  $\pi_t = \kappa x_t + \beta E_t(\pi_{t+1})$ , where  $\kappa = (1 - \xi)(1 - \beta\xi)/\xi$ , with  $\xi$  the probability of not resetting prices calibrated to  $\xi = 8/9$ —a price duration of 9 months—and  $\beta$  the discount factor calibrated to  $\beta = 0.99$ .



cost shock.

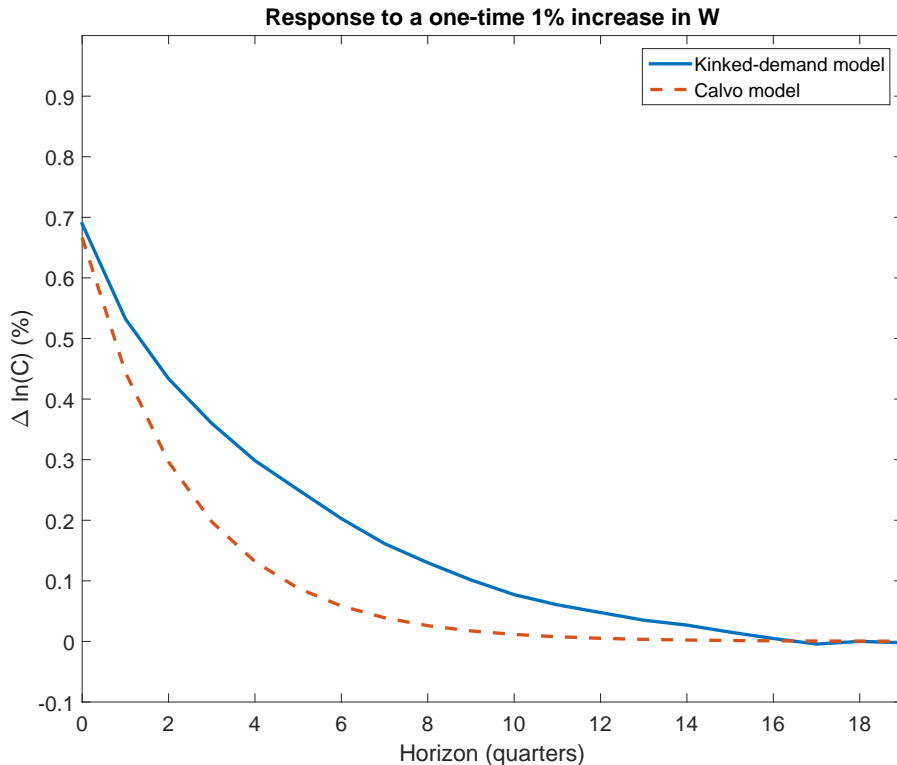


Figure 11: Impulse-response function of output to a 1% increase in nominal spending, at  $\mu = 2\%$  steady-state inflation.

## 7 Conclusion

When it comes to sticky prices, economists and practitioners tend to disagree. Practitioners perceive price rigidity as the optimal response to the demand curves they face. We economists rely on models where demand curves predict flexible desired prices, and assimilate price-rigidity to firms' inability to track these desired prices.

In this paper, I have argued that theory needs not contradict the perception of practitioners. I have shown that the oldest of customer-side theories of price rigidity—the kinked demand-curve theory—is as consistent with optimizing behavior, equilibrium, and rational expectations, as firm-side theories are. I have pointed at ways by which deciding between the theories can be moved from price-setters' surveys to microdata empirical studies. And I have shown that the question matters: the kinked-demand theory has implications for monetary policy that substantially differ from the ones of firm-side models.

I conclude by pointing at a last implication of the kinked-demand theory I have not touched here. The key assumption that gives the kinked-demand curve in this paper is that not all consumers know about all prices

in a market. Information is endogenous in the model: uninformed customers decide whether to move to competitors and learn their prices. Yet, throughout the paper I have maintained the fraction of uninformed customers as exogenous. It can be endogenized: by considering firms' decision to inform customers, the kinked-demand theory naturally lends itself to a theory of advertising at business-cycle frequency.

## A Proof of the existence of the equilibrium under full information

To complete the proof that all firms charging  $P_i = \mathcal{M}(\alpha + \theta)W/A_i$  is indeed an equilibrium, I need to check that when all firms charge  $P_i$ , firm  $k$ 's profits have a global—not just local—optimum at  $P^k = P_i$ . Under the assumption of a Pareto distribution for  $F$ , for  $P^k \geq P_i$  firm  $k$  faces a constant-elastic demand curve with elasticity  $\alpha + \theta$ , and it is easy to check that the derivative of profits is negative over  $P^k > P_i$ . The more involved verification is to check that profits are increasing over  $P^k < P_i$ . Equivalently, using the relative price  $p = P^k/P_i$  and noting  $c = W/A_i P_i = \frac{1}{\mathcal{M}(\alpha + \theta)}$ , I need to check that:

$$(p - c)(2 - p^\alpha)p^{-\theta} \quad (36)$$

is increasing over  $p < 1$ . The derivative of (36) has the sign of:

$$G(p) = (2 - p^\alpha) + \left(1 - \frac{c}{p}\right) (-\alpha p^\alpha - \theta(2 - p^\alpha)). \quad (37)$$

Both term are strictly positive for  $p < c$ , but the second term is negative for  $p > c$ . In this case however, since  $1 - \frac{c}{p} < 1 - c = \frac{1}{\alpha + \theta}$ :

$$G(p) > (2 - p^\alpha) + \frac{1}{\alpha + \theta} (-\alpha p^\alpha - \theta(2 - p^\alpha)) = 2(1 - p^\alpha) \frac{\alpha}{\alpha + \theta} > 0, \quad (38)$$

which ends the proof.

## B Proof of the existence of the equilibrium under asymmetric information

The proof is the same as the one under full information of the previous appendix. For  $P^k \geq P_i$  firm  $k$ , faces a constant-elastic demand curve with elasticity  $\alpha + \theta$ , and the derivative of profits is negative over  $P^k > P_i$ . To show profits are increasing for  $P^k < P_i$ , it is equivalent to show, noting  $p = P^k/P_i$  and  $c = W/A_i P_i$ , that:

$$(p - c) [\lambda + (1 - \lambda)(2 - p^\alpha)] p^{-\theta} \quad (39)$$

is increasing over  $p < 1$ . The derivative of (39) has the sign of:

$$G(p) = \left(2 - \lambda - (1 - \lambda)p^\alpha\right) + \left(1 - \frac{c}{p}\right) \left(-\alpha(1 - \lambda)p^\alpha - \theta \left[2 - \lambda - (1 - \lambda)p^\alpha\right]\right). \quad (40)$$

Both term are strictly positive for  $p < c$ , but the second term is negative for  $p > c$ . In this case however, since  $1 - \frac{c}{p} < 1 - c \leq 1 - \frac{1}{\mathcal{M}((1-\lambda)\alpha+\theta)} = \frac{1}{(1-\lambda)\alpha+\theta}$ :

$$G(p) > \left(2 - \lambda - (1 - \lambda)p^\alpha\right) + \frac{1}{(1 - \lambda)\alpha + \theta} \left(-\alpha(1 - \lambda)p^\alpha - \theta \left[2 - \lambda - (1 - \lambda)p^\alpha\right]\right) = (2 - \lambda)(1 - p^\alpha) \frac{\alpha(1 - \lambda)}{\alpha(1 - \lambda) + \theta} > 0, \quad (41)$$

which ends the proof.

## C Characterization of the adaptive rational-expectations equilibrium

First, I derive firm  $k$ 's best-response to any market price  $P_i$  it expects. (This in effect extends the problem treated in section 3, where  $P_i$  was restricted to be an equilibrium price; now it can be any price.) Firm  $k$  still maximizes present profits  $\pi^k = \left(P^k - \frac{W}{A_i}\right) D^k(P^k)$ . There are three cases. First, if the optimal response  $P^k$  is greater than  $P_i$ , firm  $k$  faces a demand curve with constant elasticity  $\alpha + \theta$  around  $P^k$ , and sets  $P^k = \mathcal{M}(\alpha + \theta) \frac{W}{A_i}$ . This occurs when  $P_i \leq \mathcal{M}(\alpha + \theta) \frac{W}{A_i}$ . Second is the case  $P^k = P_i$ , treated in section 3. As seen there, this occurs when  $P_i \in [\mathcal{M}(\theta + \alpha)W/A_i, \mathcal{M}(\theta + \alpha(1 - \lambda))W/A_i]$ , then firm  $k$  sets  $P^k = P_i$ . Finally, if  $P^k$  is less than  $P_i$ , profits are differentiable at  $P^k$  and the optimal  $P^k$  is determined by the first-order condition again. It solves:

$$-\left(1 - \frac{W}{A_i P^k}\right) \left[ \theta \left( (1 - \lambda) \left( 2 - \left( \frac{P^k}{P_i} \right)^\alpha \right) + \lambda \right) + \alpha(1 - \lambda) \left( \frac{P^k}{P_i} \right)^\alpha \right] + (1 - \lambda) \left( 2 - \left( \frac{P^k}{P_i} \right)^\alpha \right) + \lambda = 0. \quad (42)$$

which implicitly defines the best-response  $P^k$  as a function of  $P_i$ . The function is only implicit, but the contrapositive of the two previous cases guarantees that this last case occurs when  $P_i \geq \mathcal{M}(\theta + \alpha(1 - \lambda))W/A_i$ , completing the partition of mutually exclusive cases. Taken together, the three cases define, for any given value of  $W/A_i$ , the best-response price  $P^k$  to any price  $P_i$ . It is illustrated in figure 12.

This best-response function defines the sequence  $(P_s)_{s \geq 0}$  of mental iterations, starting from the initial value  $P_0 = P_{-1,i}$ , the market price in the past period. Consider now the price to which the iterative process converges. Again, distinguish three cases. If  $P_0 = P_{-1,i} \leq \mathcal{M}(\alpha + \theta) \frac{W}{A_i}$ —the case when the past price is too low for equilibrium—firms set  $P_k = \mathcal{M}(\alpha + \theta) \frac{W}{A_i}$  in the first round of the iteration, which is an equilibrium price: the process stops at round 2 with  $P_i = \mathcal{M}(\alpha + \theta) \frac{W}{A_i}$ : a price increase. If  $P_0 = P_{-1,i} \in [\mathcal{M}(\theta + \alpha)W/A_i, \mathcal{M}(\theta + \alpha(1 - \lambda))W/A_i]$ —the case when the past price is still consistent with equilibrium—firms set  $P^k = P_{-1,i}$  in the first round of iteration: the process stops at round 1 and firms keep their prices fixed  $P_i = P_{-1,i}$ . Finally, if  $P_{-1,i} \geq \mathcal{M}(\theta + \alpha(1 - \lambda))W/A_i$ —the case when the past price is too low for equilibrium—then the process defines a strictly decreasing sequence that remains within

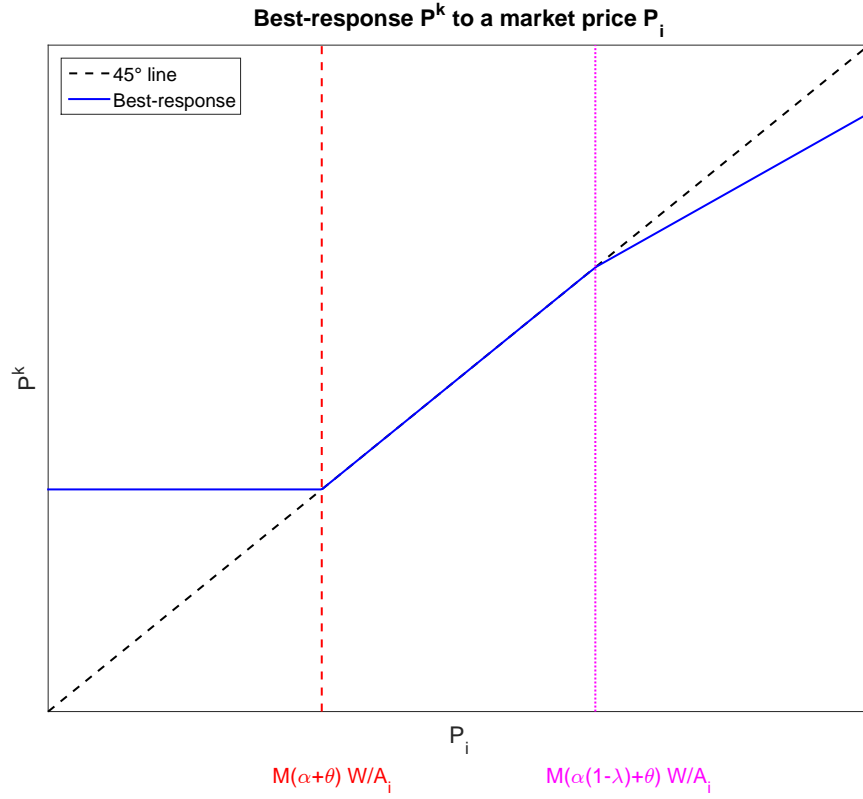


Figure 12: Best-response  $P^k$  to a market-price  $P_i$ . Calibration:  $\alpha = 6$ ,  $\theta = 1$ , and  $\lambda = 1/2$ .

$[\mathcal{M}(\theta + \alpha(1 - \lambda))W/A_i, +\infty)$ . By the monotone convergence theorem, the iterative process converges (in an infinity of rounds) to the unique possible fixed point  $P_i = \mathcal{M}(\theta + \alpha(1 - \lambda))W/A_i$ : a price decrease.

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